



GRESB Infrastructure Asset Benchmark Report

2023

Akershus Energi Varme AS
Akershus Energi Varme

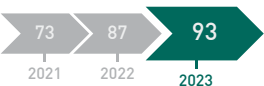


2023 GRESB Infrastructure Asset Benchmark Report

Akershus Energi Varme AS | Akershus Energi Varme

GRESB Rating
★★★★☆

Participation & Score



Peer Comparison

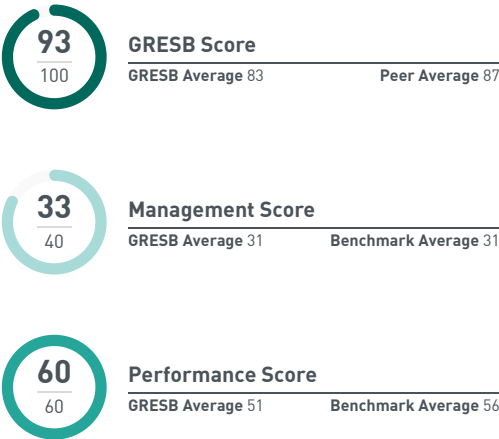
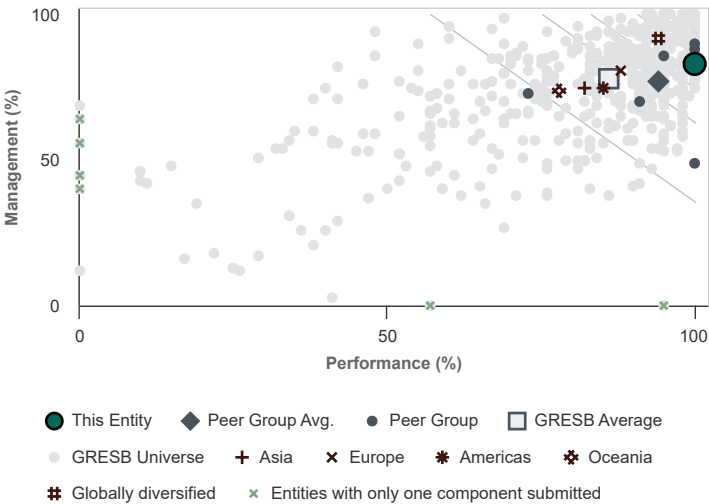


Nature of Ownership: Private (non-listed) entity	Sector: District Cooling/Heating Network	Location: Norway
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Rankings

169th GRESB Score Out of 681	5th GRESB Score within Network Utilities: District Cooling/Heating Companies / Europe / Private Out of 15	5th GRESB Score within Network Utilities: District Cooling/Heating Companies Out of 17
328th Management Score Out of 685	5th GRESB Score within Network Utilities: District Cooling/Heating Companies / Europe Out of 15	11th Management Score within Network Utilities: District Cooling/Heating Companies Out of 17
1st Performance Score Out of 683	124th GRESB Score within Private Out of 530	1st Performance Score within Network Utilities: District Cooling/Heating Companies Out of 17

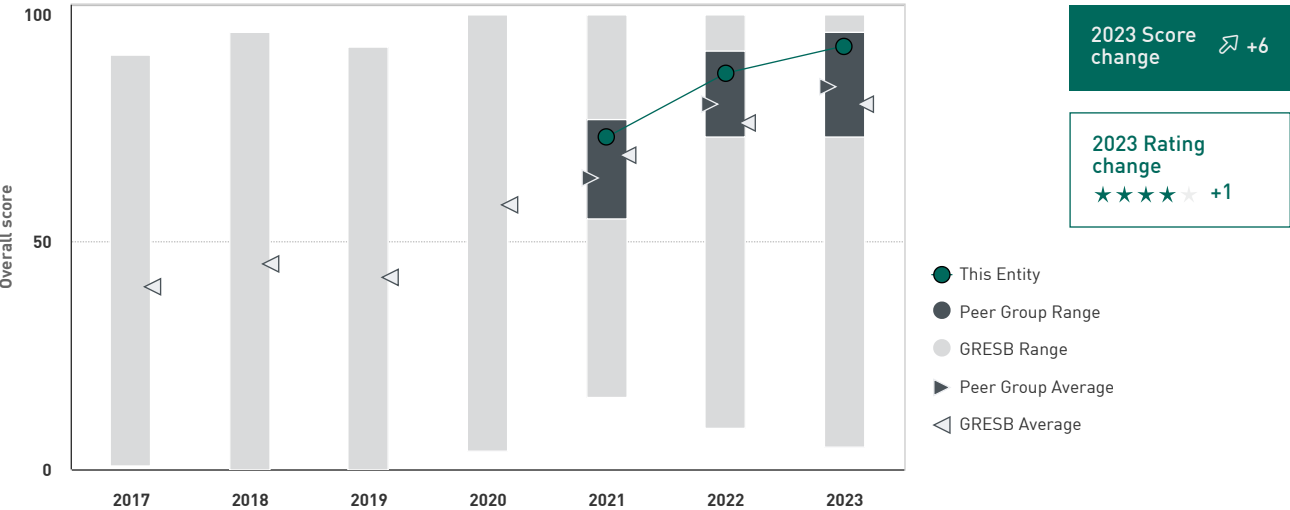
GRESB Model



ESG Breakdown

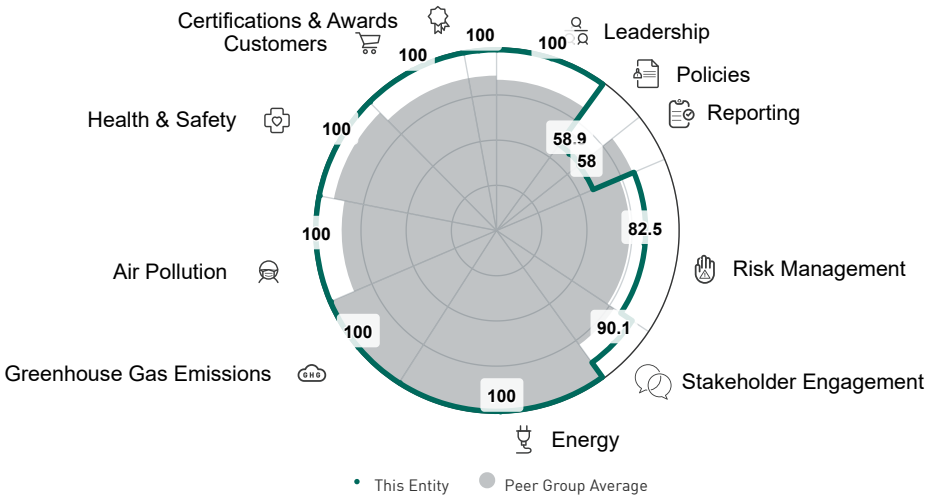


Trend



Peer group allocation
Each asset participant is assigned to a peer group, based on the entity's business activities and geographical location. To ensure participant anonymity, GRESB will only create a peer group if there is a minimum of six participants allocated to the peer group, the participant and five other peers. Peer group assignments do not affect an asset's score, but determine how GRESB puts an Assessment participant's results into context.

Aspect, Strengths & Opportunities



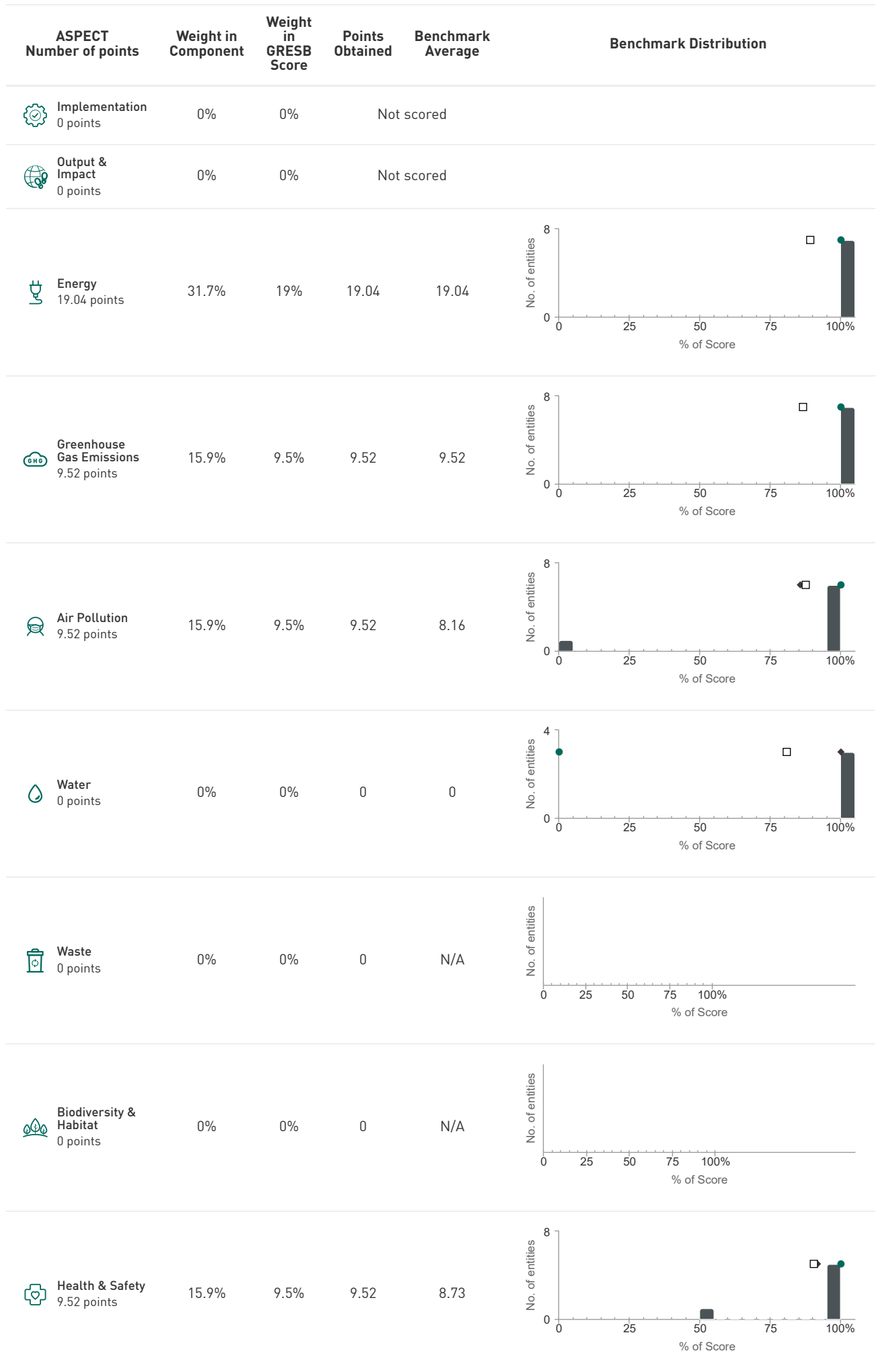
MANAGEMENT COMPONENT

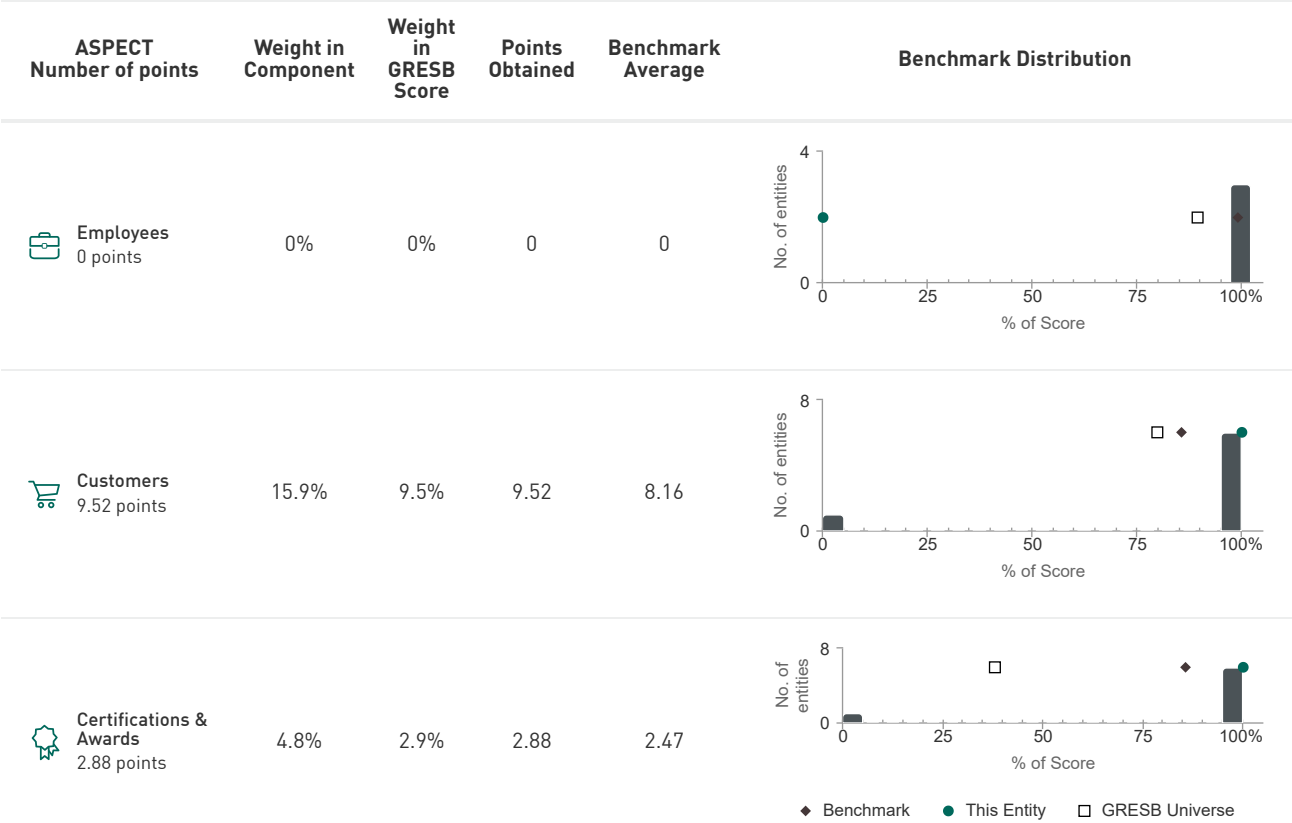
Europe | District Cooling/Heating Network | Maintenance and operation (7 entities)

ASPECT	Weight in Component	Weight in GRESB Score	Points Obtained	Benchmark Average	Benchmark Distribution
Number of points					
Leadership 10 points	25%	10%	10	8.34	
Policies 4.32 points	10.8%	4.3%	2.54	2.95	
Reporting 4.28 points	10.7%	4.3%	2.48	3.5	
Risk Management 15.68 points	39.2%	15.7%	12.94	11.53	
Stakeholder Engagement 5.72 points	14.3%	5.7%	5.15	4.46	

◆ Benchmark ● This Entity □ GRESB Universe

PERFORMANCE COMPONENT





Entity & Peer Group Characteristics

This entity		Peer Group (7 entities)	
Primary Geography:	Norway	Peer Group Geography:	Europe
Sector:	District Cooling/Heating Network	Peer Group Sector:	District Cooling/Heating Network
Legal Status:	Private (non-listed) entity	Legal Status:	
Total GAV:	\$138 Million	Average GAV:	\$147 Million
Reporting Period:	Calendar year		

Business Activities

Asset Description

📖 The company's business consists of the production and supply of district heating and district cooling. The company's operations are in Lillestrøm, Lørenskog, Skedsmokorset, Sørumsand and Årnes. The production of district heating is divided into five separate district heating networks and 10 heating plants. There is one remote cooling network with 3 production units. In 2022 the total sale of district heating was 218 GWh and 9 GWh of district cooling. 99,5% of the energy used in Akershus Energi's district heating comes from renewable and energy efficient sources such as waste heat from sewage, solar power, wood waste, electricity with certificates of origin or from certified bio oil as well as heat produced from nearby industries. Akershus Energi Varme is part of the Akershus Energi group, and therefore covered by its policy documents etc."

Facilities

Network Utilities: District Cooling/Heating Companies: District Cooling/Heating Network

weight: 100%

Akershus Energi varme

Akershus Energi's business includes the production and sale of district heating and district cooling for businesses and housing companies. The business area currently supplies district heating from heating plants in Lillestrøm, Lørenskog, Skedsmokorset, Sørumsand and Årnes.

Validation

GRESB Validation

Automatic	Automatic validation is integrated into the portal as participants fill out their Assessments, and consists of errors and warnings displayed in the portal to ensure that Assessment submissions are complete and accurate.
Manual	Manual validation takes place after submission, and consists of document and text review to check that the answers provided in Assessment are supported by sufficient evidence. The manual validation process reviews the content of all Assessment submissions for accuracy and consistency.


Evidence Manual Validation

LE3	LE6	P01	P02	P03	RM1 Accreditation
RM1 Alignment	RM2.1	RM2.2	RM2.3	CA1	
RP1	Integrated Report	Sustainability Report	Annual Report	Corporate Website	Reporting to Investors
					Other Disclosure

 = Accepted

 = Partially Accepted

 = Not Accepted/Duplicate

 = No response

Manual Validation Decisions - Excluding Accepted Answers

Evidence

Indicator	Decision	Reason(s):
P01	Partially Accepted	Does not support some of the relevant/material issues selected (as per relevance/materiality of issues determined in RC7)
P03	Partially Accepted	Does not support some of the relevant/material issues selected (as per relevance/materiality of issues determined in RC7)
RP1	Not Accepted	Cannot confirm alignment with the International Integrated Reporting Council framework Disclosure type is a duplicate
RP1	Not Accepted	Does not meet the validation requirements Cannot confirm the alignment with the selected reporting standard Only contains actions and/or performance from one element of E, S, or G
RP1	Partially Accepted	Does not meet the validation requirements Cannot confirm the alignment with the selected reporting standard
RM1	Not Accepted	Cannot confirm the existence of a Management System

Other Answers

Indicator	Decision	Other answer provided:
RM4.2	Not Accepted	Limited access to sustainable biomass
RM4.2	Not Accepted	Negative reputation linked to the impact on nature and the environment

Materiality

Environmental

■ High relevance
 ■ Medium relevance
 ■ Low relevance
 ■ No relevance

Issue	Entity specific materiality	Peer materiality
Air pollution	Medium relevance	<div><div></div></div>
Biodiversity and habitat	No relevance	<div><div></div></div>
Contaminated land	No relevance	<div><div></div></div>
Energy	High relevance	<div><div></div></div>
Greenhouse gas emissions	Medium relevance	<div><div></div></div>
Hazardous substances	Medium relevance	<div><div></div></div>
Light pollution	No relevance	<div><div></div></div>
Material sourcing and resource efficiency	Low relevance	<div><div></div></div>
Net zero	Medium relevance	<div><div></div></div>
Noise pollution	No relevance	<div><div></div></div>
Physical risk	Low relevance	<div><div></div></div>
Waste	Low relevance	<div><div></div></div>
Water inflows/withdrawals	Low relevance	<div><div></div></div>
Water outflows/discharges	No relevance	<div><div></div></div>

Social

■ High relevance
 ■ Medium relevance
 ■ Low relevance
 ■ No relevance

Issue	Entity specific materiality	Peer materiality
Child labor	No relevance	<div><div></div></div>
Community development	Medium relevance	<div><div></div></div>
Customer satisfaction	Medium relevance	<div><div></div></div>
Diversity, Equity, and Inclusion	Low relevance	<div><div></div></div>
Employee engagement	Low relevance	<div><div></div></div>
Forced or compulsory labor	No relevance	<div><div></div></div>
Freedom of association	Low relevance	<div><div></div></div>
Health and safety: community	Low relevance	<div><div></div></div>
Health and safety: contractors	No relevance	<div><div></div></div>
Health and safety: employees	Medium relevance	<div><div></div></div>
Health and safety: supply chain	Medium relevance	<div><div></div></div>
Health and safety: users	Low relevance	<div><div></div></div>
Labor standards and working conditions	Low relevance	<div><div></div></div>
Local employment	No relevance	<div><div></div></div>
Social enterprise partnering	No relevance	<div><div></div></div>

Issue	Entity specific materiality	Peer materiality
Stakeholder relations	Medium relevance	<div><div></div></div>



Governance

High relevance Medium relevance Low relevance No relevance

Issue	Entity specific materiality	Peer materiality
Audit committee structure/independence	No relevance	<div><div></div></div>
Board composition	No relevance	<div><div></div></div>
Board ESG oversight	Medium relevance	<div><div></div></div>
Bribery and corruption	Low relevance	<div><div></div></div>
Compensation committee structure/independence	No relevance	<div><div></div></div>
Conflicts of interest	Medium relevance	<div><div></div></div>
Cybersecurity	Medium relevance	<div><div></div></div>
Data protection and privacy	Medium relevance	<div><div></div></div>
Delegating authority	Medium relevance	<div><div></div></div>
Executive compensation	No relevance	<div><div></div></div>
Fraud	Medium relevance	<div><div></div></div>
Independence of board chair	No relevance	<div><div></div></div>
Lobbying activities	Medium relevance	<div><div></div></div>
Political contributions	Medium relevance	<div><div></div></div>
Shareholder rights	Medium relevance	<div><div></div></div>
Whistleblower protection	Medium relevance	<div><div></div></div>

Management

Management

	Aspect indicator	Score Max	Score Entity (p)	Score Benchmark (p)	Strengths & Opportunities
	Leadership	10.00p 25%	10	8.34	100% of peers scored lower
LE1	Entity materiality assessment	1.44	1.44	1.44	0% of peers scored lower
LE2	ESG leadership commitments			Not scored	
LE3	ESG objectives	2.84	2.84	1.64	83% of peers scored lower
LE4	Individual responsible for ESG	1.44	1.44	1.39	50% of peers scored lower
LE5	ESG senior decision maker	1.44	1.44	1.44	0% of peers scored lower
LE6	Personnel ESG performance targets	2.84	2.84	2.43	17% of peers scored lower
	Policies	4.32p 10.8%	2.54	2.95	67% of peers scored higher
P01	Policies on environmental issues	1.44	0.6	0.86	67% of peers scored higher
P02	Policies on social issues	1.44	1.44	1.21	83% of peers scored lower

	Aspect indicator	Score Max	Score Entity (p)	Score Benchmark (p)	Strengths & Opportunities
P03	Policies on governance issues	1.44	0.5	0.88	83% of peers scored higher
	Reporting	4.28p 10.7%	2.48	3.5	83% of peers scored higher
RP1	ESG reporting	2.84	1.04	2.09	83% of peers scored higher
RP2.1	ESG incident monitoring	1.44	1.44	1.41	33% of peers scored lower
RP2.2	Involvement in ESG-related misconduct, penalties, incidents (The response to this indicator will be reviewed as part of sector leader requirements)			Not scored	
	Risk Management	15.68p 39.2%	12.94	11.53	50% of peers scored lower
RM1	Management systems	2.64	0	1.85	100% of peers scored higher
RM2.1	Environmental risk assessment	2.64	2.64	1.22	83% of peers scored lower
RM2.2	Social risk assessment	2.64	2.64	1.48	67% of peers scored lower
RM2.3	Governance risk assessment	2.64	2.64	2.05	33% of peers scored lower
RM3	Resilience of strategy to climate-related risks			Not scored	
RM4.1	Transition risk identification	0.5	0.5	0.5	0% of peers scored lower
RM4.2	Transition risk impact assessment	0.5	0.5	0.5	0% of peers scored lower
RM4.3	Physical risk identification	0.5	0.5	0.5	0% of peers scored lower
RM4.4	Physical risk impact assessment	0.5	0.5	0.43	17% of peers scored lower
RM5.1	Monitoring of environmental performance	1.04	1.04	1	17% of peers scored lower
RM5.2	Monitoring of social performance	1.04	1.04	1.01	17% of peers scored lower
RM5.3	Monitoring of governance performance	1.04	0.94	0.99	83% of peers scored higher
	Stakeholder Engagement	5.72p 14.3%	5.15	4.46	67% of peers scored lower
SE1	Stakeholder engagement program	2.84	2.27	2.3	50% of peers scored lower
SE2	Supply chain engagement program	1.44	1.44	0.97	67% of peers scored lower
SE3.1	Stakeholder grievance process	1.44	1.44	1.19	50% of peers scored lower
SE3.2	Stakeholder grievance monitoring			Not scored	

Leadership

LE1 Points: 1.44/1.44

Entity materiality assessment

☒ Yes

100%

Elements covered in the materiality assessment report (multiple answers possible)

☒ Identification of the material ESG issues from the entity's operations

100%


☒ Engagement with relevant stakeholders to identify which issues are material

100%

☐ No

0%

Additional context

 We conducted a materiality analysis for the Akershus Energi group in 2022, resulting in 13 material aspects for the entire group, many of which relevant for Akershus Energi Varme.

LE2 Not Scored

ESG leadership commitments

☒ Yes

57%

☒ General ESG commitments (multiple answers possible)

57%

☐ Commitments that are publicly evidenced and oblige the organization to take action (multiple answers possible).

43%

☒ Commitments that are publicly evidenced and do not oblige the organization to take action (multiple answers possible).

14%

☒ Support the Goals

14%

☐ Other

0%

Applicable evidence

Evidence provided

 <https://akershusenergi.no/om-akershus-energi/baerekraft-og-samfunnsansvar/>

☒ Formal environmental issue-specific commitments (multiple answers possible)

57%

☐ Commitments that are publicly evidenced and oblige the organization to take action (multiple answers possible).

43%

☒ Commitments that are publicly evidenced and do not oblige the organization to take action (multiple answers possible).

57%

☒ Task force on Climate-related Financial Disclosures

43%

☒ Other

UN SDGs

29%

Applicable evidence

Evidence provided
🔗 <https://akershusenergi.no/om-akershus-energi/baerekraft-og-samfunnsansvar/>

☒ Formal social issue-specific commitments (multiple answers possible)

43%^

☒ Commitments that are publicly evidenced and oblige the organization to take action (multiple answers possible).

43%^

☐ 40:40 Vision

0%

☒ Other

HMS løftet - Health and safety allways first is a norwegian industry collaboration Akershus Energi has signed that also apply to Akershus Enerig varme.

43%

☐ Commitments that are publicly evidenced and do not oblige the organization to take action (multiple answers possible).

0%

Applicable evidence

Evidence provided
🔗 <https://www.fornybarnorge.no/hms-loftet/>

☐ Formal governance issue-specific commitments (multiple answers possible)

29%

☐ Net Zero Commitments (multiple answers possible)

43%

☐ No

43%

Additional context

🔗 Akershus Energi Varme has committed to contributing to the UN Sustainability Goals, as well as conducting a climate risk assessment according to TCFD.

Objectives

LE3 Points: 2.84/2.84

ESG objectives

☐ Yes

100%^

The objectives relate to

☒ General objectives

100%^

☒ General sustainability

100%

<input checked="" type="checkbox"/> Environment	100%	<div><div></div></div>
<input checked="" type="checkbox"/> Social	100%	<div><div></div></div>
<input checked="" type="checkbox"/> Governance	71%	<div><div></div></div>
<input checked="" type="checkbox"/> Issue-specific objectives	57%	<div><div></div></div> ^
<input checked="" type="checkbox"/> DEI	57%	<div><div></div></div>

The objectives are

<input checked="" type="radio"/> Publicly available	100%	<div><div></div></div> ^
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Applicable evidence

Evidence provided (but not shared with investors) [ACCEPTED]

<input type="radio"/> Not publicly available	0%	<div><div></div></div>
<input type="radio"/> No	0%	<div><div></div></div>

Additional context

 Our sustainability report shows the objecties we work on in sustainability matters

LE4 Points: 1.44/1.44

Individual responsible for ESG

<input checked="" type="radio"/> Yes	100%	<div><div></div></div> ^
<input checked="" type="checkbox"/> ESG	100%	<div><div></div></div> ^

Select the persons responsible (multiple answers possible)

<input type="checkbox"/> Dedicated employee for whom sustainability is the core responsibility	29%	<div><div></div></div>
<input checked="" type="checkbox"/> Employee for whom sustainability is among their responsibilities Name: Ida Matilde Falch Job title: CEO	100%	<div><div></div></div>
<input type="checkbox"/> External consultant/manager	29%	<div><div></div></div>
<input checked="" type="checkbox"/> Investment partners (co-investors/JV partners) Name of the main contact: Helene Moen Job title: Sustainability manager	71%	<div><div></div></div>

☒ Climate-related risks and opportunities

86%

^

Select the persons responsible (multiple answers possible)

☐ Dedicated employee with core responsibility

14%

☒ Employee where this is among their responsibilities

71%

Name: Ida Matilde Falch

Job title: CEO

☐ External consultant/manager

29%

☒ Investment partners (co-investors/JV partners)

43%

Name: Helene Moen

Job title: Sustainability manager

☒ Diversity, Equity, and Inclusion (DEI)

100%

^

Select the persons responsible (multiple answers possible)

☐ Dedicated employee for whom DEI is the core responsibility

14%

☒ Employee for whom DEI is among their responsibilities

86%

Name: Ida Matilde Falch

Job title: CEO

☐ External consultant/manager

0%

☒ Investment partners (co-investors/JV partners)

43%

Name of the main contact: Helene Moen

Job title: Sustainability manager

☐ No

0%

Additional context

[Not provided]

LE5 Points: 1.44/1.44

ESG senior decision maker

☒ Yes

100%

^

☒ ESG

100%

Name: Ida Matilde Falch

Job title: CEO

The individual's most senior role is as part of:



- ☐ [29%] Board of directors
- ☒ [71%] C-suite level staff/Senior management

☒ Climate-related risks and opportunities

86%

Name: Ida Matilde Falch

Job title: CEO

The individual's most senior role is as part of:



- ☐ [29%] Board of directors
- ☒ [57%] C-suite level staff/Senior management
- ☐ [14%] No answer provided

☒ Diversity, Equity and Inclusion (DEI)

100%

Name: Ida Matilde Falch

Job title: CEO

The individual's most senior role is as part of:



- ☐ [14%] Board of directors
- ☒ [86%] C-suite level staff/Senior management

☐ No

0%

Additional context

[Not provided]

LE6 Points: 2.84/2.84

Personnel ESG performance targets

☒ Yes

86%

Predetermined consequences

☒ Yes

86%

☒ Financial consequences

86%

Personnel to whom these factors apply

☐ All other employees

29%

☒ Asset managers

86%

☒ Board of directors

57%

☐ C-suite level staff/Senior management

57%

<input type="checkbox"/> Dedicated staff on ESG issues	57%	<div><div></div></div>
<input type="checkbox"/> ESG managers	43%	<div><div></div></div>
<input type="checkbox"/> External managers or service providers	0%	<div><div></div></div>
<input type="checkbox"/> Fund/portfolio managers	29%	<div><div></div></div>
<input type="checkbox"/> Investment analysts	29%	<div><div></div></div>
<input type="checkbox"/> Investment committee	43%	<div><div></div></div>
<input type="checkbox"/> Investor relations	29%	<div><div></div></div>
<input type="checkbox"/> Other	0%	<div><div></div></div>

<input checked="" type="checkbox"/> Non-financial consequences	43%	<div><div></div></div> ^
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Personnel to whom these factors apply

<input type="checkbox"/> All other employees	14%	<div><div></div></div>
<input checked="" type="checkbox"/> Asset managers	43%	<div><div></div></div>
<input checked="" type="checkbox"/> Board of directors	43%	<div><div></div></div>
<input type="checkbox"/> C-suite level staff/Senior management	0%	<div><div></div></div>
<input type="checkbox"/> Dedicated staff on ESG issues	0%	<div><div></div></div>
<input type="checkbox"/> ESG managers	29%	<div><div></div></div>
<input type="checkbox"/> External managers or service providers	0%	<div><div></div></div>
<input type="checkbox"/> Fund/portfolio managers	0%	<div><div></div></div>
<input type="checkbox"/> Investment analysts	0%	<div><div></div></div>
<input type="checkbox"/> Investment committee	0%	<div><div></div></div>
<input type="checkbox"/> Investor relations	0%	<div><div></div></div>
<input type="checkbox"/> Other	0%	<div><div></div></div>

Applicable evidence

Evidence provided (but not shared with investors)

[ACCEPTED]

☐ No

0%

☐ No

14%

Additional context

 Akershus Energi Varme is part of the Akerhus Energi group, and therefore covered by its policy documents etc.

Policies

P01 Points: 0.6/1.44

Policies on environmental issues

☒ Yes

100%^

Environmental issues included

☒ Air pollution

86%

☒ Biodiversity and habitat

43%

☒ Contaminated land

43%

☒ Energy

100%

☒ Greenhouse gas emissions

100%

☒ Hazardous substances

71%

☐ Light pollution

29%

☒ Material sourcing and resource efficiency

43%

☐ Net zero

43%

☐ Noise pollution

57%

☐ Physical risk

29%

☒ Waste

71%

☒ Water outflows/discharges

43%

☒ Water inflows/withdrawals

43%

☐ Other issues

14%

Applicable evidence

Evidence provided (but not shared with investors)

[PARTIALLY ACCEPTED]

☐ No

0%

Additional context

[Not provided]

P02 Points: 1.44/1.44

Policies on social issues

☒ Yes

100%^

Social issues included


<input checked="" type="checkbox"/> Child labor	43% <div></div>
<input checked="" type="checkbox"/> Community development	71% <div></div>
<input checked="" type="checkbox"/> Customer satisfaction	100% <div></div>
<input checked="" type="checkbox"/> Diversity, Equity, and Inclusion	71% <div></div>
<input checked="" type="checkbox"/> Employee engagement	57% <div></div>
<input checked="" type="checkbox"/> Forced or compulsory labor	43% <div></div>
<input checked="" type="checkbox"/> Freedom of association	57% <div></div>
<input checked="" type="checkbox"/> Health and safety: community	57% <div></div>
<input checked="" type="checkbox"/> Health and safety: contractors	86% <div></div>
<input checked="" type="checkbox"/> Health and safety: employees	86% <div></div>
<input checked="" type="checkbox"/> Health and safety: supply chain	86% <div></div>
<input checked="" type="checkbox"/> Health and safety: users	43% <div></div>
<input checked="" type="checkbox"/> Labor standards and working conditions	71% <div></div>
<input checked="" type="checkbox"/> Local employment	43% <div></div>
<input type="checkbox"/> Social enterprise partnering	14% <div></div>

<input checked="" type="checkbox"/> Stakeholder relations	100%	<div></div>
<input type="checkbox"/> Other issues	0%	<div></div>

Applicable evidence

Evidence provided (but not shared with investors)	[ACCEPTED]	
<input type="radio"/> No	0%	<div></div>

Additional context

 Customer survey will be completed in 2023. Community development: We have contributed with sponsorship to 20 local sportsclubs and associations within culture, sports and sustainability. Akershus Energi Varme is in good dialogue with its owners, and our GRESB report is a result of communication and efforts to achieve good results in cooperation with both Infranode and Akershus Energi.

P03 Points: 0.5/1.44

Policies on governance issues

<input checked="" type="radio"/> Yes	100%	<div></div> ^
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Governance issues included

<input checked="" type="checkbox"/> Audit committee structure/independence	29%	<div></div>
<input checked="" type="checkbox"/> Board composition	43%	<div></div>
<input checked="" type="checkbox"/> Board ESG oversight	86%	<div></div>
<input checked="" type="checkbox"/> Bribery and corruption	71%	<div></div>
<input checked="" type="checkbox"/> Compensation committee structure/independence	29%	<div></div>
<input type="checkbox"/> Conflicts of interest	86%	<div></div>
<input checked="" type="checkbox"/> Cybersecurity	100%	<div></div>
<input checked="" type="checkbox"/> Data protection and privacy	100%	<div></div>
<input checked="" type="checkbox"/> Delegating authority	86%	<div></div>
<input checked="" type="checkbox"/> Executive compensation	57%	<div></div>
<input checked="" type="checkbox"/> Fraud	86%	<div></div>
<input checked="" type="checkbox"/> Independence of board chair	29%	<div></div>
<input type="checkbox"/> Lobbying activities	71%	<div></div>

<input type="checkbox"/> Political contributions	71%	<div></div>
<input checked="" type="checkbox"/> Shareholder rights	57%	<div></div>
<input checked="" type="checkbox"/> Whistleblower protection	100%	<div></div>
<input type="checkbox"/> Other issues	14%	<div></div>

Applicable evidence

Evidence provided (but not shared with investors)	[PARTIALLY ACCEPTED]
<input type="radio"/> No	0% <div></div>

Additional context

 Due to security reasons, we can not upload policies concerning cybersecurity or data protection.

Reporting

RP1 Points: 1.04/2.84

ESG reporting

☒ Yes100%

Types of disclosure

☒ Integrated Report*14%

Reporting level

☒ [14%] Entity

☐ [86%] No answer provided

Third-party review

☐ Yes0%

☒ No14%

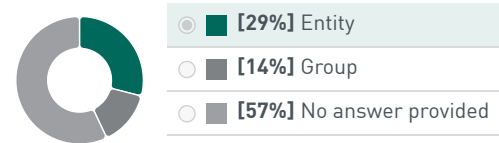
Applicable evidence

Evidence provided (but not shared with investors)[NOT ACCEPTED]

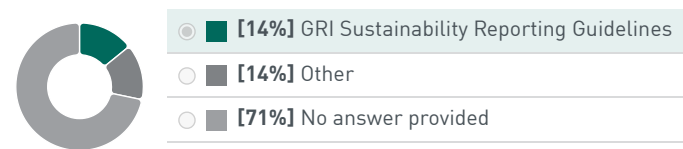
☐ Stand-alone sustainability report(s)86%

☒ Section of Annual Report43%

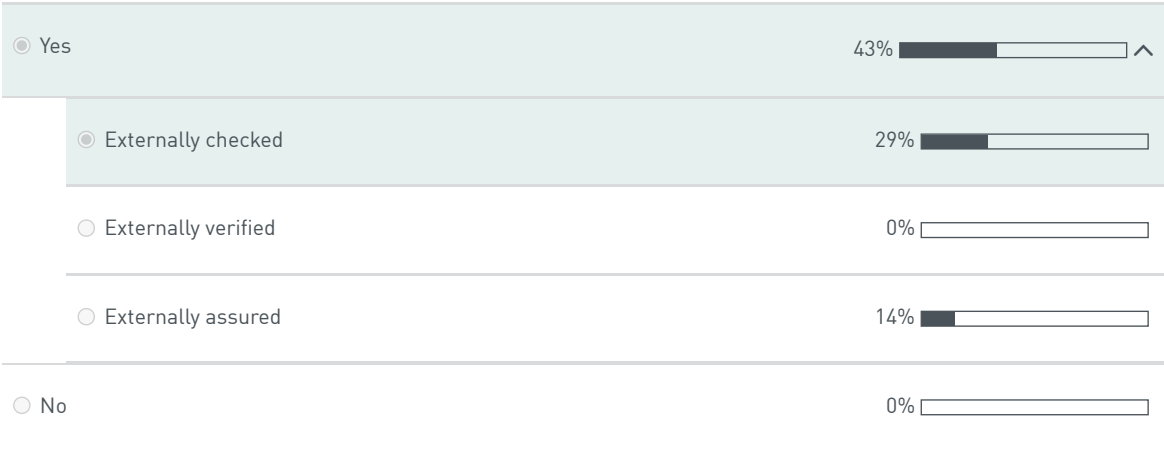
Reporting level



Aligned with third-party standard

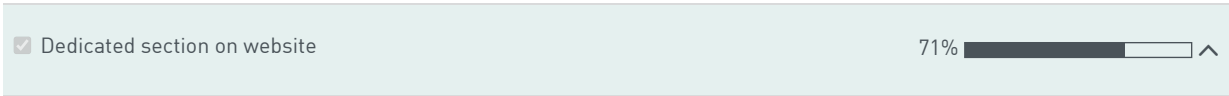


Third-party review

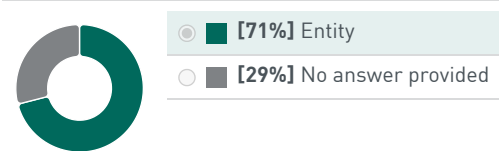


Applicable evidence

Evidence provided (but not shared with investors) [NOT ACCEPTED]



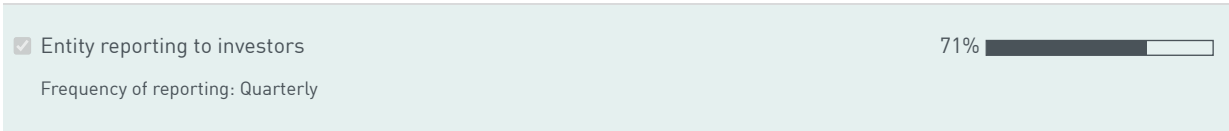
Reporting level



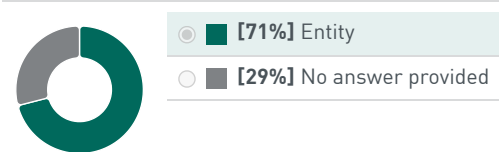
Applicable evidence

Evidence provided [ACCEPTED]

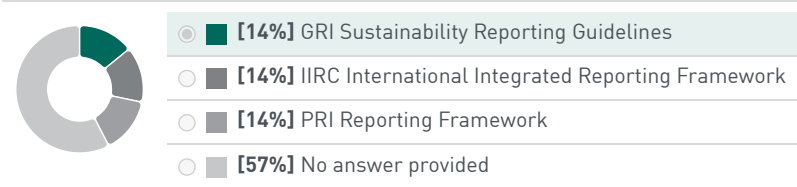
<https://akershusenergi.no/finansiell-informasjon/rapporter-og-presentasjoner/>
<https://akershusenergi.no/varme-og-kjoling/miljo/>



Reporting level



Aligned with third-party standard



Third-party review

☐ Yes0%

☒ No71%

Applicable evidence

Evidence provided (but not shared with investors)

[PARTIALLY ACCEPTED]

☐ Other29%

☐ No0%

Additional context

[Not provided]

RP2.1 Points: 1.44/1.44

ESG incident monitoring

☒ Yes100%

Stakeholders

<input checked="" type="checkbox"/> Clients/customers	100%
<input checked="" type="checkbox"/> Contractors	100%
<input checked="" type="checkbox"/> Community/public	86%
<input checked="" type="checkbox"/> Employees	100%
<input checked="" type="checkbox"/> Investors/shareholders	100%
<input checked="" type="checkbox"/> Regulators/government	100%
<input checked="" type="checkbox"/> Special interest groups	71%
<input checked="" type="checkbox"/> Suppliers	100%
<input type="checkbox"/> Other stakeholders	0%


Process

🗨️ Events of this sort will have to be reported to the BoD of Akershus Energi Varme and then communicated to the relevant stakeholders or directly through company website, annual reports or appropriate communication channel.

☐ No

0%

Provide additional context for the answer provided (not validated, for reporting purposes only)

 Akershus Energi Varme is part of the Akerhus Energi group, and therefore covered by its policy documents etc.

RP2.2 Not Scored

Involvement in ESG-related misconduct, penalties, incidents (The response to this indicator will be reviewed as part of sector leader requirements)

☐ Yes

14%

☒ No

86%

Provide additional context for the answer provided (not validated, for reporting purposes only)

[Not provided]

Risk Management

RM1 Points: 0/2.64

Management systems

☒ Yes

100%

^

☒ Accreditations maintained or achieved (multiple answers possible)

71%

^

☐ ISO 55000/550001

0%

☐ ISO 14001

43%

☐ ISO 9001

43%

☐ OHSAS 18001/ISO 45001

0%

☒ Other standard

Eco Lighthouse (Norwegian certification Miljøfyrtårn)

[ACCEPTED]

29%

Applicable evidence

Evidence provided (but not shared with investors)

[NOT ACCEPTED]

☐ Management standards aligned with (multiple answers possible)

57%

☐ The management system is not aligned with an ESG related standard nor external certification

0%

☐ No

0%

Additional context

 Our main office is certified under the norwegian certification Miljøfyrtårn (environmental lighthouse). Akershus Energi Varmer is part of the Akershus Energi group, and therefore covered by its policy documents etc.

Risk Assessments

RM2.1 Points: 2.64/2.64

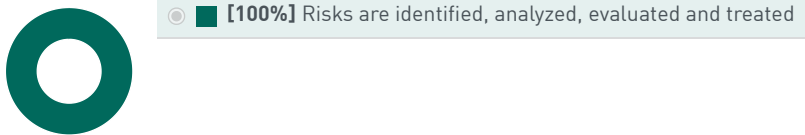
Environmental risk assessment

☒ Yes

100%

^

Elements of risk assessment process included



Environmental issues included

<input checked="" type="checkbox"/> Air pollution	100%	
<input checked="" type="checkbox"/> Biodiversity and habitat	43%	
<input checked="" type="checkbox"/> Contaminated land	86%	
<input checked="" type="checkbox"/> Energy	86%	
<input checked="" type="checkbox"/> Greenhouse gas emissions	100%	
<input checked="" type="checkbox"/> Hazardous substances	100%	
<input type="checkbox"/> Light pollution	29%	
<input checked="" type="checkbox"/> Material sourcing and resource efficiency	57%	
<input type="checkbox"/> Noise pollution	57%	
<input type="checkbox"/> Physical risk	43%	
<input checked="" type="checkbox"/> Waste	86%	
<input checked="" type="checkbox"/> Water outflows/discharges	71%	

☒ Water inflows/withdrawals

86%

☐ Other

0%

Applicable evidence

Evidence provided (but not shared with investors)

[ACCEPTED]

☐ No

0%

Additional context

[Not provided]

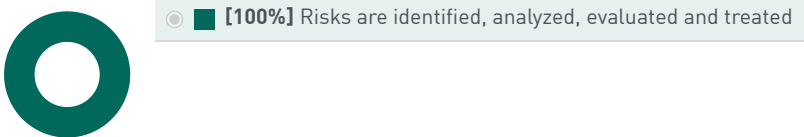
RM2.2 Points: 2.64/2.64

Social risk assessment

☒ Yes

100%

Elements of risk assessment process included



Social issues included

☐ Child labor

57%

☒ Community development

100%

☒ Customer satisfaction

86%

☒ Diversity, Equity, and Inclusion

71%

☒ Employee engagement

86%

☐ Forced or compulsory labor

57%

☒ Freedom of association

86%

☒ Health and safety: community

86%

☒ Health and safety: contractors

86%

☒ Health and safety: employees

86%

☒ Health and safety: supply chain

86%

<input checked="" type="checkbox"/> Health and safety: users	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Labor standards and working conditions	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Local employment	86%	<div><div></div></div>
<input type="checkbox"/> Social enterprise partnering	71%	<div><div></div></div>
<input checked="" type="checkbox"/> Stakeholder relations	71%	<div><div></div></div>
<input type="checkbox"/> Other	0%	<div><div></div></div>

Applicable evidence

Evidence provided (but not shared with investors)

[ACCEPTED]

☐ No

0%

Additional context

[Not provided]

RM2.3 Points: 2.64/2.64

Governance risk assessment

☐ Yes

86%

^

Elements of risk assessment process included



- ☒ **[86%]** Risks are identified, analyzed, evaluated and treated
- ☐ **[14%]** No answer provided

Governance issues included

<input checked="" type="checkbox"/> Audit committee structure/independence	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Board composition	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Board ESG oversight	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Bribery and corruption	71%	<div><div></div></div>
<input checked="" type="checkbox"/> Compensation committee structure/independence	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Conflicts of interest	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Cybersecurity	86%	<div><div></div></div>

<input checked="" type="checkbox"/> Data protection and privacy	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Delegating authority	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Executive compensation	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Fraud	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Independence of board chair	57%	<div><div></div></div>
<input checked="" type="checkbox"/> Lobbying activities	71%	<div><div></div></div>
<input checked="" type="checkbox"/> Political contributions	71%	<div><div></div></div>
<input checked="" type="checkbox"/> Shareholder rights	86%	<div><div></div></div>
<input checked="" type="checkbox"/> Whistleblower protection	71%	<div><div></div></div>
<input type="checkbox"/> Other issues	14%	<div><div></div></div>

Applicable evidence

Evidence provided (but not shared with investors)

[ACCEPTED]

☐ No

14%

Additional context

[Not provided]

Climate Related Risk Management

RM3 Not Scored

Resilience of strategy to climate-related risks

☐ Description of the resilience of the organization's strategy

86%

☒ No

14%

Additional context

 Akershus Energi Varme is part of the Akerhus Energi group, and therefore covered by its policy documents etc. During 2022 we will conduct climate-related risk assessments according to the TCFD standard, this will hopefully be in place by next year.

RM4.1 Points: 0.5/0.5

Transition risk identification

☐ Yes

100%

Elements covered

☒ Policy and legal

100%

Any risks identified

☐ Yes

100%

Risks are

☒ Increasing price of GHG emissions

100%

☒ Enhancing emissions-reporting obligations

86%

☒ Mandates on and regulation of existing products and services

71%

☐ Exposure to litigation

43%

☐ Other

0%

☐ No

0%

☒ Technology

100%

Any risks identified

☐ Yes

86%

☐ No

14%

☒ Market

100%

Any risks identified

☐ Yes

100%

Risks are

☐ Changing customer behavior

86%

☐ Uncertainty in market signals

43%

☒ Increased cost of raw materials

71%

☐ Other

14%

☐ No

0%

☒ Reputation

100%

Any risks identified

☒ Yes

100%

Risks are

☐ Shifts in consumer preferences

71%

☐ Stigmatization of sector

57%

☐ Increased stakeholder concern or negative stakeholder feedback

71%

☒ Other

Negative reputation linked to impact on nature and the environment

[ACCEPTED]

14%


☐ No

0%

Applicable evidence

Evidence provided (but not shared with investors)

Processes for prioritizing transition risks

 We are currently incorporating our climate risk, and new risks found here into our risk management system overall.

☐ No

0%

Provide additional context for the answer provided (not validated, for reporting purposes only)

[Not provided]

RM4.2 Points: 0.5/0.5

Transition risk impact assessment

☒ Yes

100%

Elements covered

☒ Policy and legal

100%

Any material impacts to the entity

☒ Yes

71%

Impacts are

☐ Increased operating costs

43%

<input type="checkbox"/>	Write-offs, asset impairment and early retirement of existing assets due to policy changes	14%	<div></div>
<input type="checkbox"/>	Increased costs and/or reduced demand for products and services resulting from fines and judgments	29%	<div></div>
<input checked="" type="checkbox"/>	Other Higher taxes on fossil raw materials and emissions	14%	<div></div> [ACCEPTED]
<input type="radio"/>	No	29%	<div></div>
<input checked="" type="checkbox"/>	Technology	100%	<div></div> ^
Any material impacts to the entity			
<input type="radio"/>	Yes	57%	<div></div>
<input checked="" type="radio"/>	No	43%	<div></div>
<input checked="" type="checkbox"/>	Market	100%	<div></div> ^
Any material impacts to the entity			
<input checked="" type="radio"/>	Yes	71%	<div></div> ^
Impacts are			
<input type="checkbox"/>	Reduced demand for goods and services due to shift in consumer preferences	57%	<div></div>
<input type="checkbox"/>	Increased production costs due to changing input prices and output requirements	43%	<div></div>
<input type="checkbox"/>	Abrupt and unexpected shifts in energy costs	14%	<div></div>
<input type="checkbox"/>	Change in revenue mix and sources, resulting in decreased revenues	14%	<div></div>
<input type="checkbox"/>	Re-pricing of assets	0%	<div></div>
<input checked="" type="checkbox"/>	Other Limited access to sustainable biomass	14%	<div></div> [NOT ACCEPTED]
<input type="radio"/>	No	29%	<div></div>
<input checked="" type="checkbox"/>	Reputation	100%	<div></div> ^
Any material impacts to the entity			
<input checked="" type="radio"/>	Yes	71%	<div></div> ^
Impacts are			

☐ Reduced revenue from decreased demand for goods/services

57%

☐ Reduced revenue from decreased production capacity

0%

☐ Reduced revenue from negative impacts on workforce management and planning

0%

☐ Reduction in capital availability

14%

☒ Other

14%

Negative reputation linked to the impact on nature and the environment

[NOT ACCEPTED]

☐ No

29%

Applicable evidence

Evidence provided (but not shared with investors)

Integration of transition risk identification, assessment, and management into the entity's overall risk management

 Incorporating in risk management system and meetings with responsible business areas

☐ No

0%

Additional context

[Not provided]

RM4.3 Points: 0.5/0.5

Physical risk identification

☒ Yes

100%

^

Elements covered

☒ Acute hazards

100%

^

Any acute hazards identified

☒ Yes

86%

^

Factors are

☐ Extratropical storm

0%

☐ Flash flood

43%

☐ Hail

14%

☐ River flood43%

☐ Storm surge14%

☐ Tropical cyclone0%

☒ Other

Landslides

[ACCEPTED]

71%

☐ No14%

☒ Chronic stressors86%^

Any chronic stressors identified

☒ Yes71%^

Factors are

☐ Drought stress29%

☐ Fire weather stress29%

☐ Heat stress29%

☐ Precipitation stress29%

☒ Rising mean temperatures

43%

☐ Rising sea levels43%

☐ Other14%

☐ No14%

Applicable evidence

Evidence provided (but not shared with investors)

Physical risks prioritization process

 Included in our risk management system

☐ No0%

Additional context

[Not provided]

RM4.4 Points: 0.5/0.5

Physical risk impact assessment

☒ Yes 86% ^

Elements covered

☐ Direct impacts 71%

☒ Indirect impacts 43% ^

Any material impacts to the entity

☒ Yes 14% ^

Impacts are

☐ Increased insurance premiums and potential for reduced availability of insurance on assets in "high-risk" locations 0%

☒ Increased operating costs 14%

☐ Reduced revenue and higher costs from negative impacts on workforce 0%

☐ Reduced revenue from decreased production capacity 0%

☐ Reduced revenues from lower sales/output 0%

☐ Write-offs and early retirement of existing assets 0%


☐ Other 0%

☐ No 29%

Applicable evidence

Evidence provided (but not shared with investors)

Integration of physical risk identification, assessment, and management into the entity's overall risk management

 Implementet in overall risk management system

☐ No 14%

Additional context

[Not provided]

ESG Monitoring

RM5.1 Points: 1.04/1.04

Monitoring of environmental performance

☒ Yes

100%

Environmental issues included

☒ Air pollution

86%

☐ Biodiversity and habitat

29%

☐ Contaminated land

57%

☒ Energy

100%

☒ Greenhouse gas emissions

100%

☒ Hazardous substances

86%

☐ Light pollution

29%

☒ Material sourcing and resource efficiency

43%

☐ Noise pollution

43%

☐ Physical risk

43%

☒ Waste

71%

☐ Water outflows/discharges

57%

☐ Water inflows/withdrawals

71%

☐ Other

0%

☐ No

0%

Additional context

[Not provided]

RM5.2 Points: 1.04/1.04

Monitoring of social performance

Yes

No

100%

^

Social issues included

Child labor

43%

Community development

100%

Customer satisfaction

100%

Diversity, Equity, and Inclusion

100%

Employee engagement

100%

Forced or compulsory labor

43%

Freedom of association

57%

Health and safety: community

43%

Health and safety: contractors

86%

Health and safety: employees

86%

Health and safety: supply chain

100%

Health and safety: users

43%

Labor standards and working conditions

71%

Local employment

57%

Social enterprise partnering

57%

Stakeholder relations

100%

Other

0%

No

0%

Additional context

[Not provided]

RM5.3

Points: 0.94/1.04

Monitoring of governance performance

https://portal.gresb.com/product_report/39311

35/83

☐ Yes

100% ^

Governance issues included


☐ Audit committee structure/independence

57%

☒ Board composition

100%

- ✓ Board ESG oversight

86% 

- ☒ Bribery and corruption

86%

☐ Compensation committee structure/independence

71%

☒ Conflicts of interest

100%

☒ Cybersecurity

100%

- ✓ Data protection and privacy

100%

- ✓ Delegating authority

86%

☐ Executive compensation

86% 

☒ Fraud

100%

☐ Independence of board chair

43%

☒ Lobbying activities

100%

☐ Political contributions

86%

- ☒ Shareholder rights

100%

☒ Whistleblower protection

100%

☐ Other issues

14%

☐ No

0%

Additional context

[Not provided]

Stakeholder Engagement

SE1 Points: 2.27/2.84

Stakeholder engagement program

Yes

100%

Elements included

Identification of stakeholders and impacted groups

86%

Planning and preparation for engagement

86%

Development of action plan

86%

Implementation of engagement plan

86%

Program review and evaluation

57%

Feedback sessions with senior management team

71%

Feedback sessions with separate teams/departments

71%

Focus groups

29%

Training

43%

Other

0%

Alignment with third-party standards

Yes

29%

No

71%

Stakeholders included

Clients/customers

86%

Community/public

100%

Contractors

86%

Investors/shareholders

100%

Regulators/government

71%

Special interest groups

29%

☐ Other

0%

☐ No

0%

Additional context

[Not provided]

SE2 Points: 1.44/1.44

Supply chain engagement program

☒ Yes

71%

^

Elements of supply chain engagement program

☒ Developing or applying ESG policies

71%

☒ Planning and preparation for engagement

43%

☒ Development of action plan

43%

☒ Due diligence process

43%

☒ Implementation of engagement plan

43%

☐ Training

14%

☐ Program review and evaluation

43%

☒ Feedback sessions with stakeholders

43%

Issues covered by procurement processes

☐ Bribery and corruption

29%

☒ Business ethics

71%

☒ Child labor

57%

☒ Environmental process standards

57%

☒ Environmental product standards

71%

☐ Forced or compulsory labor

14%

☒ Human rights

57%

<input type="checkbox"/> Human health-based product standards	14%	<div></div>
<input checked="" type="checkbox"/> Occupational health and safety	71%	<div></div>
<input checked="" type="checkbox"/> Labor standards and working conditions	71%	<div></div>
<input type="checkbox"/> Other	0%	<div></div>

External parties to whom the requirements apply

<input checked="" type="checkbox"/> Contractors	71%	<div></div>
<input checked="" type="checkbox"/> Suppliers	71%	<div></div>
<input checked="" type="checkbox"/> Supply chain (beyond tier 1 suppliers and contractors)	43%	<div></div>
<input type="checkbox"/> Other	14%	<div></div>

<input type="radio"/> No	29%	<div></div>
--------------------------	-----	-------------

Additional context

[Not provided]

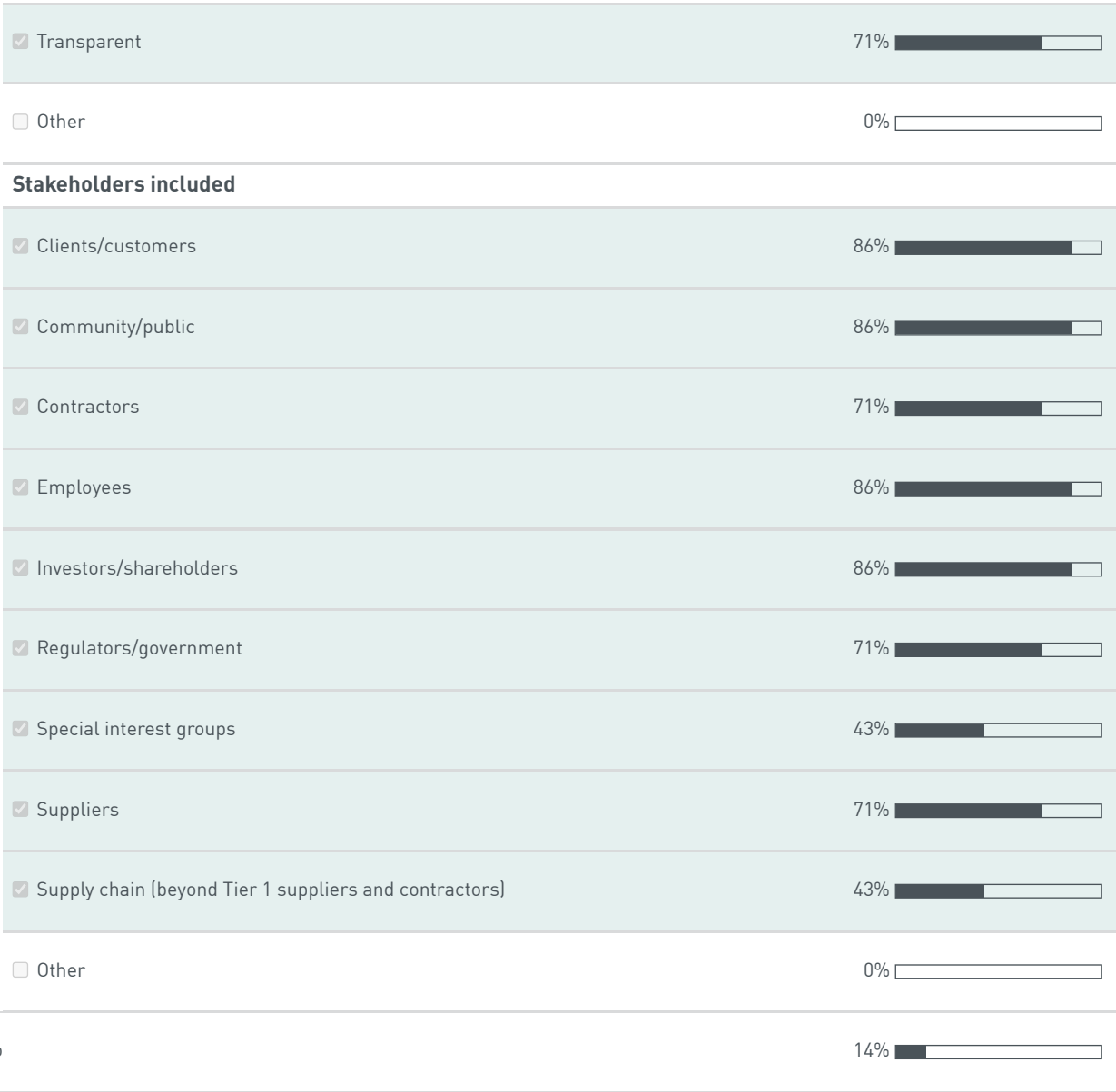
SE3.1 Points: 1.44/1.44

Stakeholder grievance process


<input checked="" type="radio"/> Yes	86%	<div></div>
--------------------------------------	-----	-------------

Characteristics included

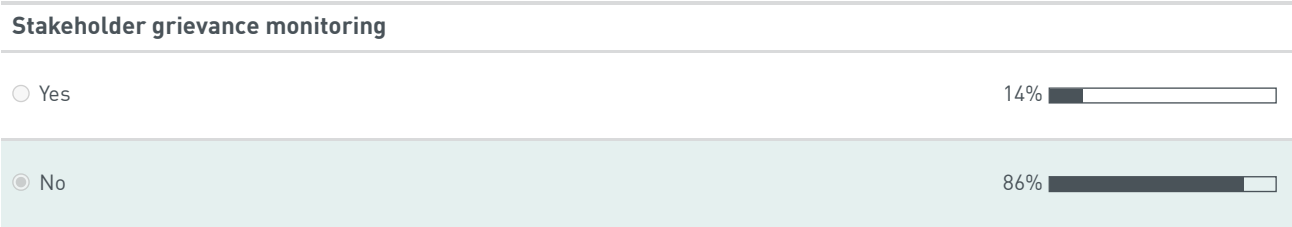
<input checked="" type="checkbox"/> Accessible and easy to understand	86%	<div></div>
<input type="checkbox"/> Anonymous	43%	<div></div>
<input checked="" type="checkbox"/> Dialogue-based	86%	<div></div>
<input checked="" type="checkbox"/> Equitable and rights compatible	71%	<div></div>
<input checked="" type="checkbox"/> Improvement based	86%	<div></div>
<input checked="" type="checkbox"/> Legitimate and safe	86%	<div></div>
<input checked="" type="checkbox"/> Predictable	57%	<div></div>
<input checked="" type="checkbox"/> Prohibitive against retaliation	71%	<div></div>



Additional context











 This related to Infranode Group's internal grievance policy for all its stakeholders that can be found on Infranode's website at the bottom of the section named "Sustainability".

SE3.2 Not Scored



Additional context

[Not provided]
Performance

	Aspect indicator	Score Max	Score Entity (p)	Score Benchmark (p)	Strengths & Opportunities
	Implementation				
IM1	Implementation of environmental actions			Not scored	
IM2	Implementation of social actions			Not scored	
IM3	Implementation of governance actions			Not scored	
	Output & Impact				
OI1	Reporting on output & impact			Not scored	
	Energy	19.04p 31.7%	19.04	19.04	0% of peers scored lower
EN1	Reporting on energy performance	19.04	19.04	19.04	0% of peers scored lower
	Greenhouse Gas Emissions	9.52p 15.9%	9.52	9.52	0% of peers scored lower
GH1	Reporting on greenhouse gas emissions	9.52	9.52	9.52	0% of peers scored lower
	Air Pollution	9.52p 15.9%	9.52	8.16	17% of peers scored lower
AP1	Reporting on air pollution	9.52	9.52	8.16	17% of peers scored lower
	Water	0.00p 0%	0	0	
WT1	Reporting on water inflows/withdrawals	0	0	0	
WT2	Reporting on water outflows/discharges	0	0	0	
	Waste	0.00p 0%	0		
WS1	Reporting on waste generation and disposal	0	0		
	Biodiversity & Habitat	0.00p 0%	0		
BI1	Reporting on biodiversity and habitat	0	0		
	Health & Safety	9.52p 15.9%	9.52	8.73	17% of peers scored lower
HS1	Reporting on health and safety performance: employees	9.52	9.52	9.52	17% of peers scored lower
HS2	Reporting on health and safety performance: contractors	0	0	0	
HS3	Reporting on health and safety performance: users	0	0	0	
HS4	Reporting on health and safety performance: community	0	0		
	Employees	0.00p 0%	0	0	
EM1	Reporting on employee engagement	0	0	0	

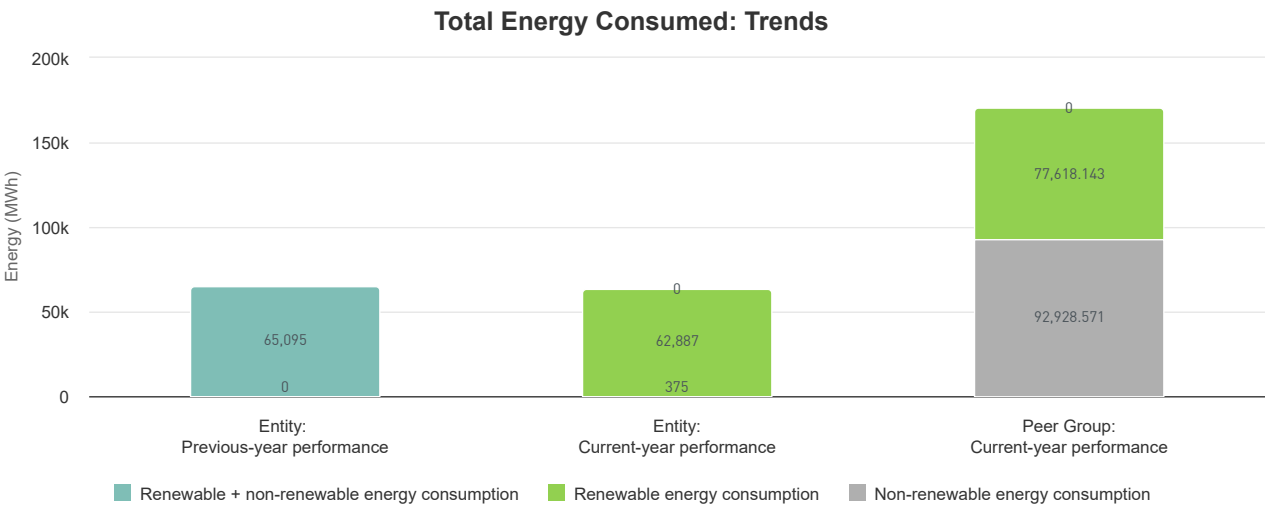
	Aspect indicator	Score Max	Score Entity (p)	Score Benchmark (p)	Strengths & Opportunities
EM2	Reporting on inclusion and diversity	0	0	0	
	Customers	9.52p 15.9%	9.52	8.16	17% of peers scored lower
CU1	Customer satisfaction monitoring	9.52	9.52	8.16	17% of peers scored lower
	Certifications & Awards	2.88p 4.8%	2.88	2.47	17% of peers scored lower
CA1	Infrastructure certifications	2.88	2.88	2.47	17% of peers scored lower
CA2	Awards for ESG-related actions, performance, or achievements			Not scored	

Asset Impact

Energy

Energy consumed

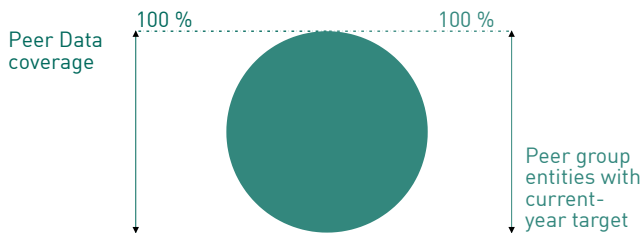
Absolute Performance and Targets



Total energy consumed: Peer Group



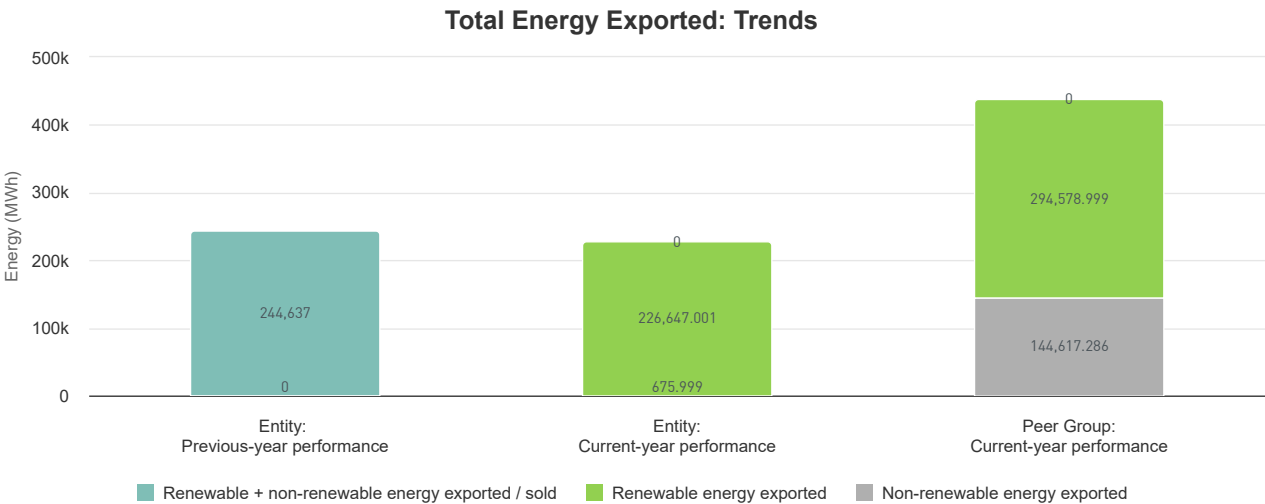
Peer Group Performance Targets



Intensity Performance



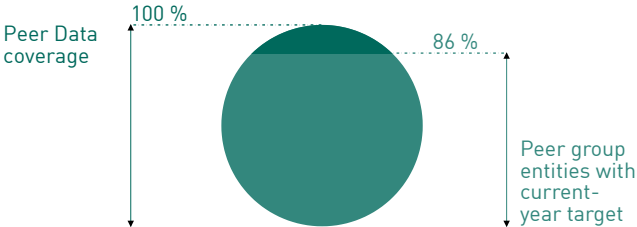
Absolute Performance and Targets



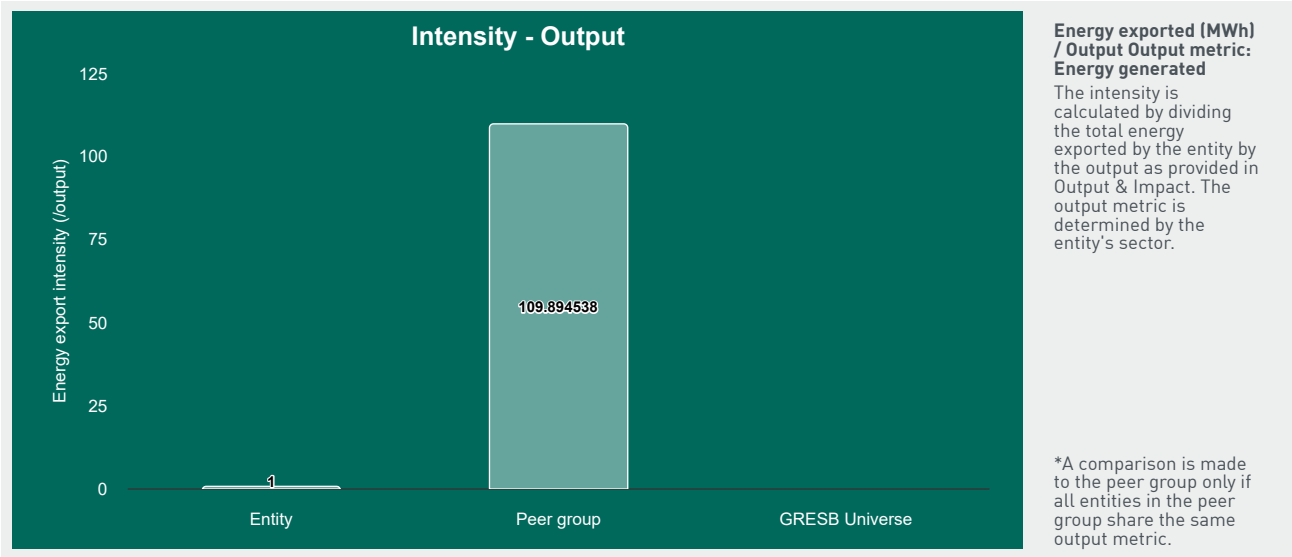
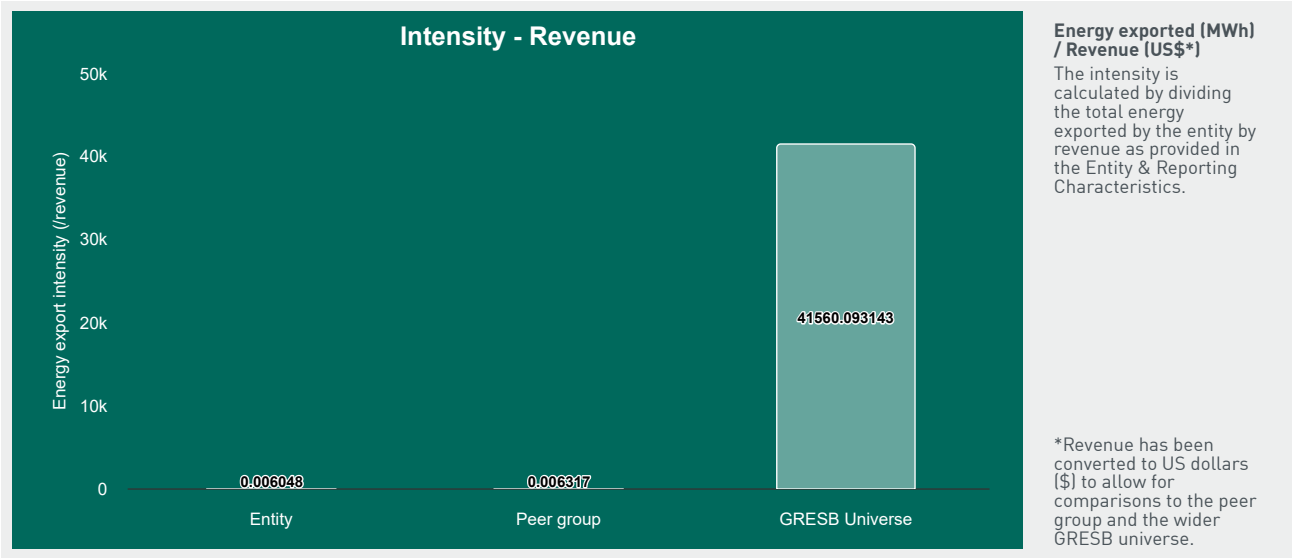
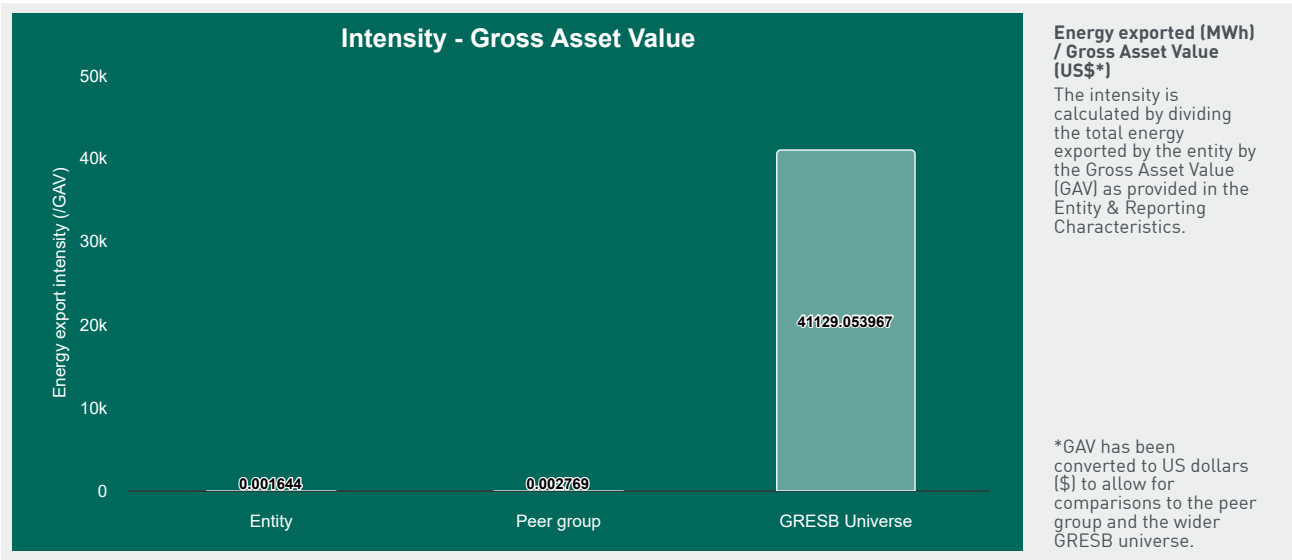
Total energy exported / sold



Peer Group Performance Targets



Intensity Performance

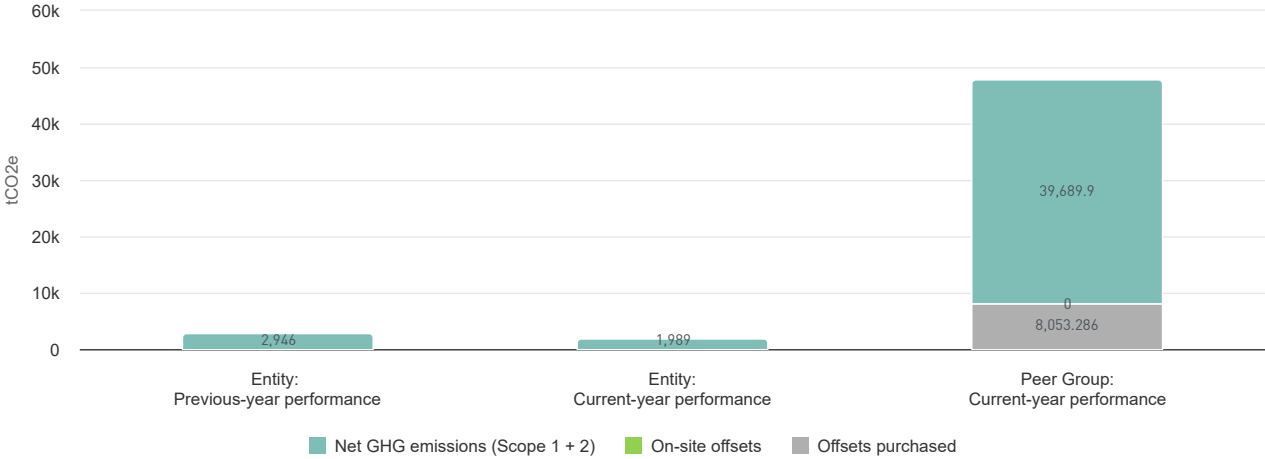


Greenhouse Gas Emissions

Net GHG emissions

Absolute Performance and Targets

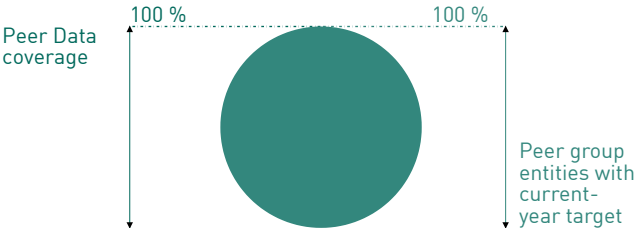
Net GHG emissions: Trends



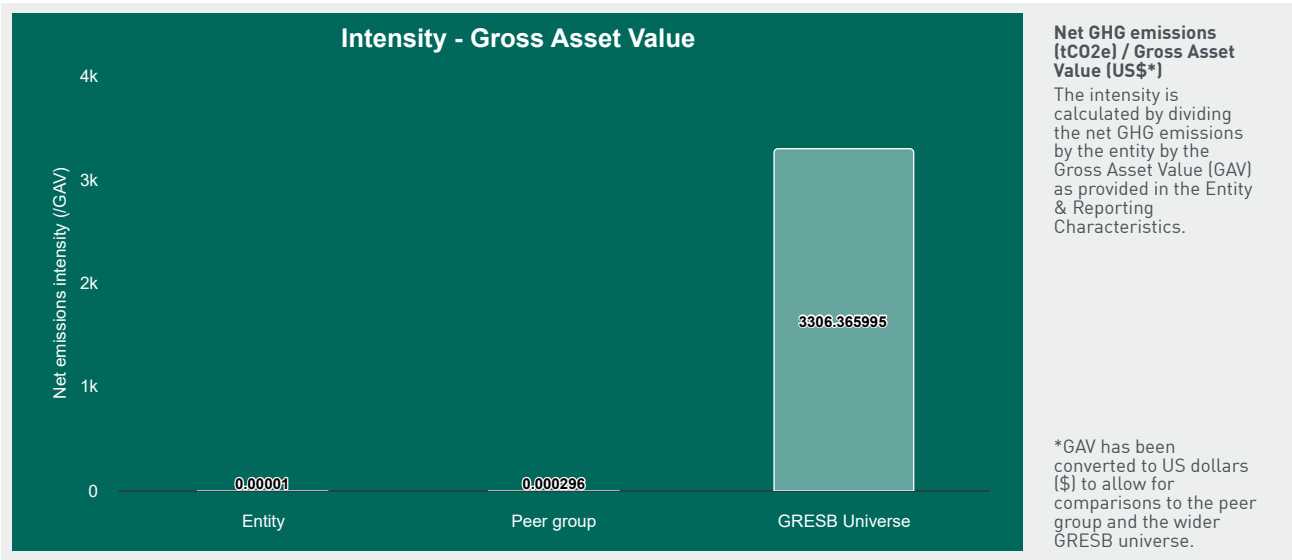
Net GHG emissions [Scope 1 + 2]

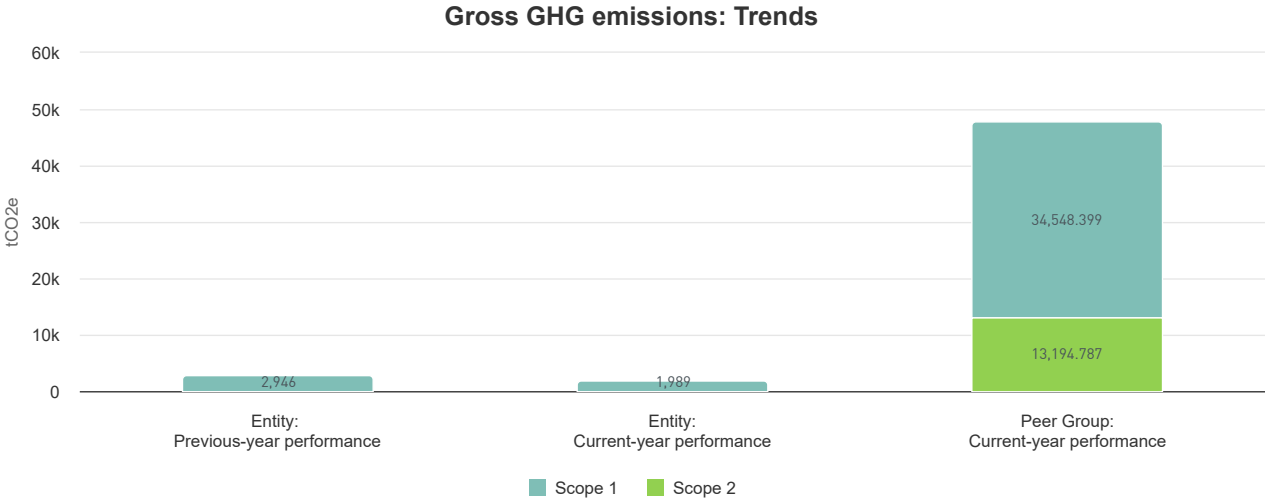


Peer Group Performance Targets



Intensity Performance

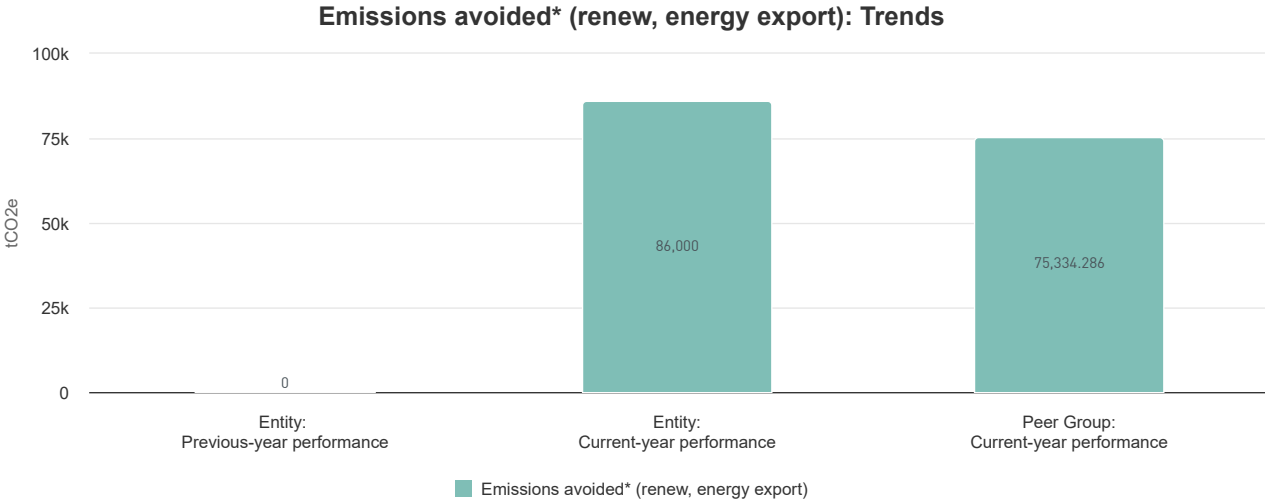




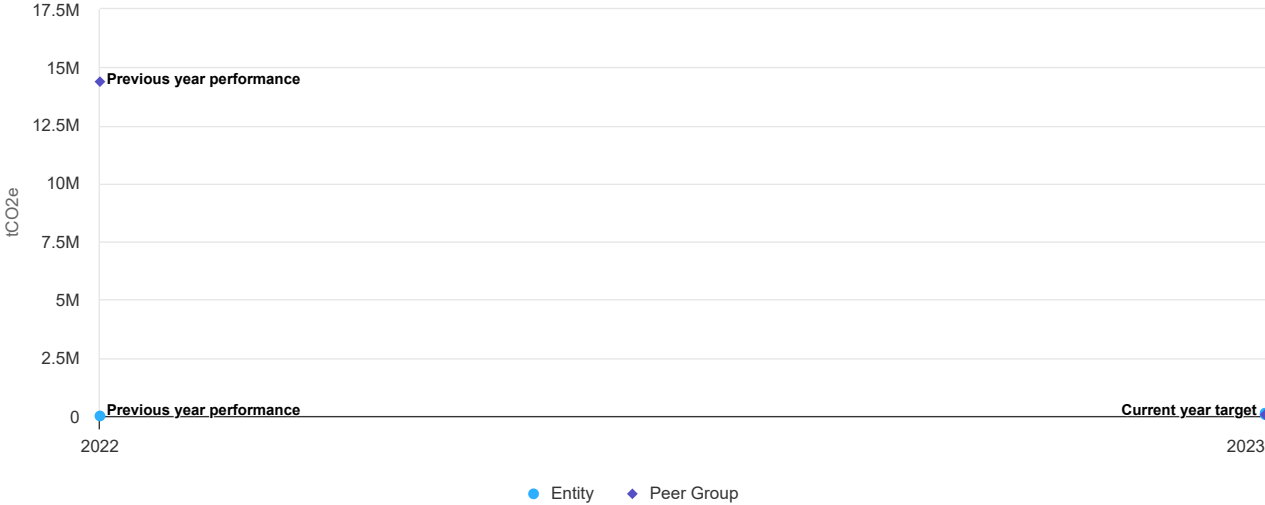
Greenhouse Gas Emissions

Emissions avoided* (renew, energy export)

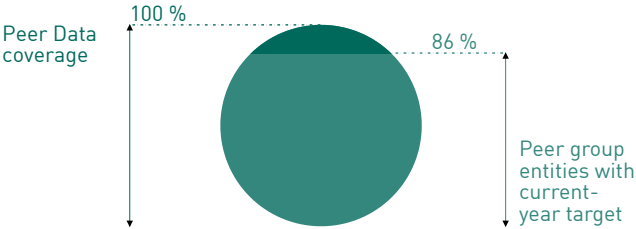
Absolute Performance and Targets



Emissions avoided* (renew, energy export)



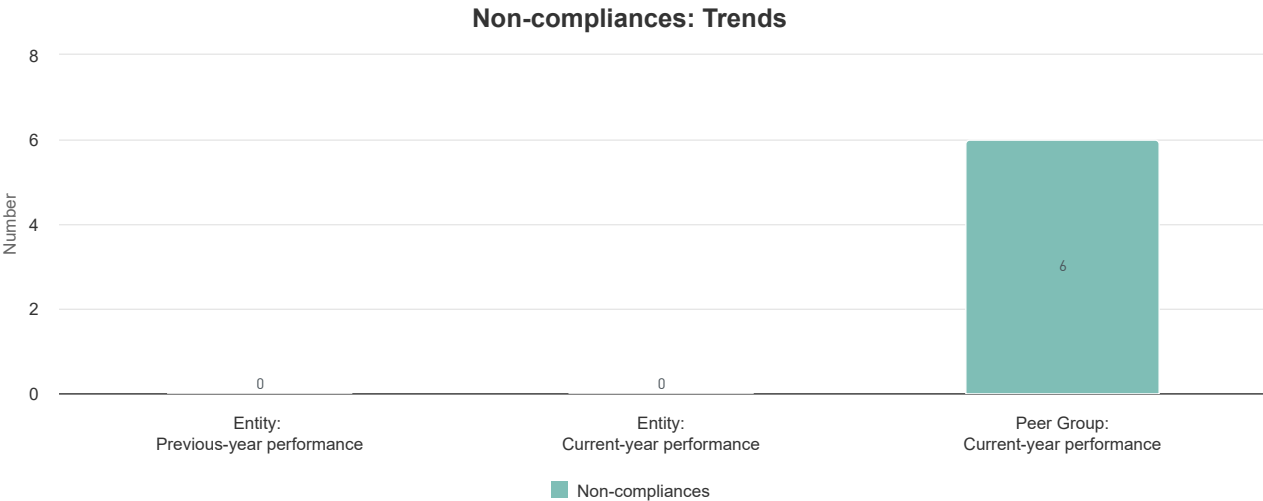
Peer Group Performance Targets



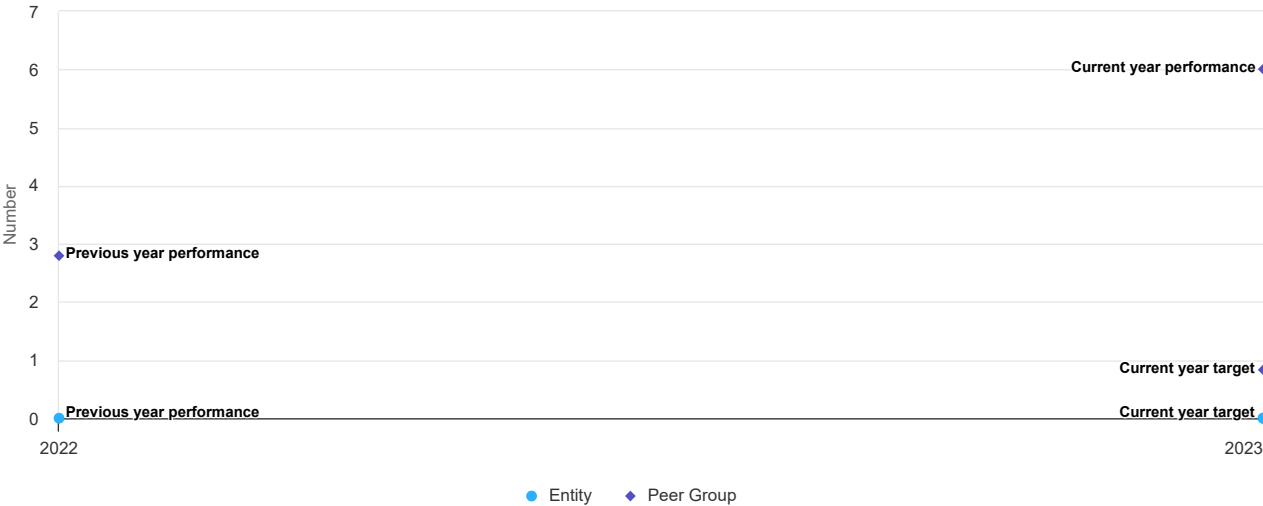
Air Pollution

Non-compliances

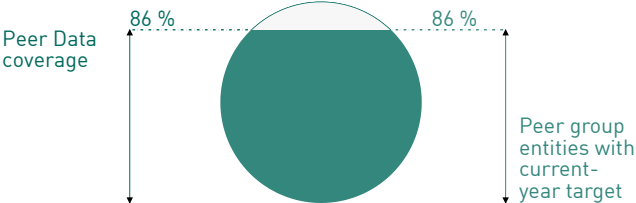
Absolute Performance and Targets



Non-compliances



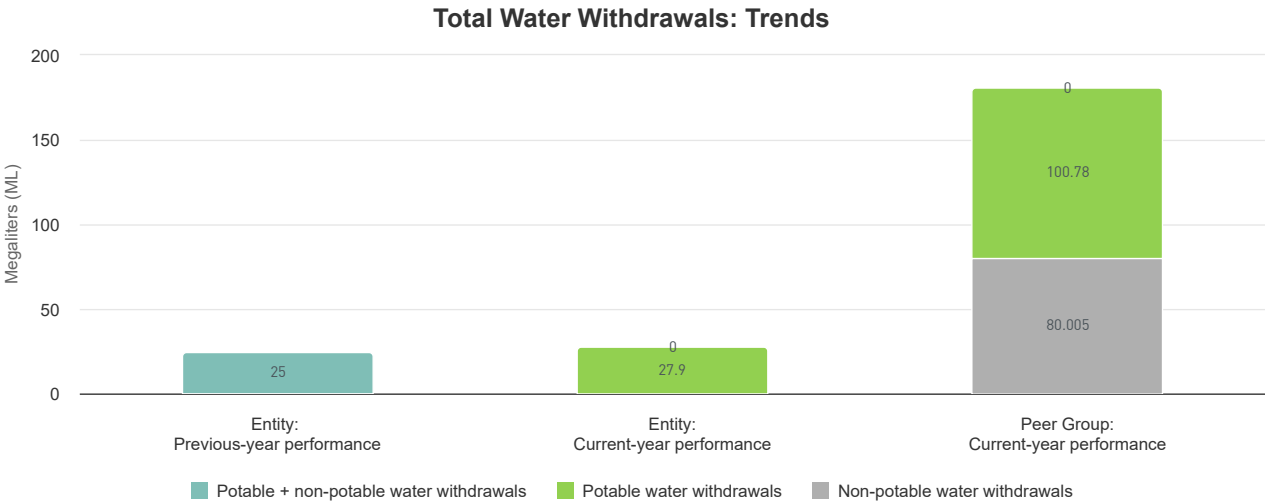
Peer Group Performance Targets



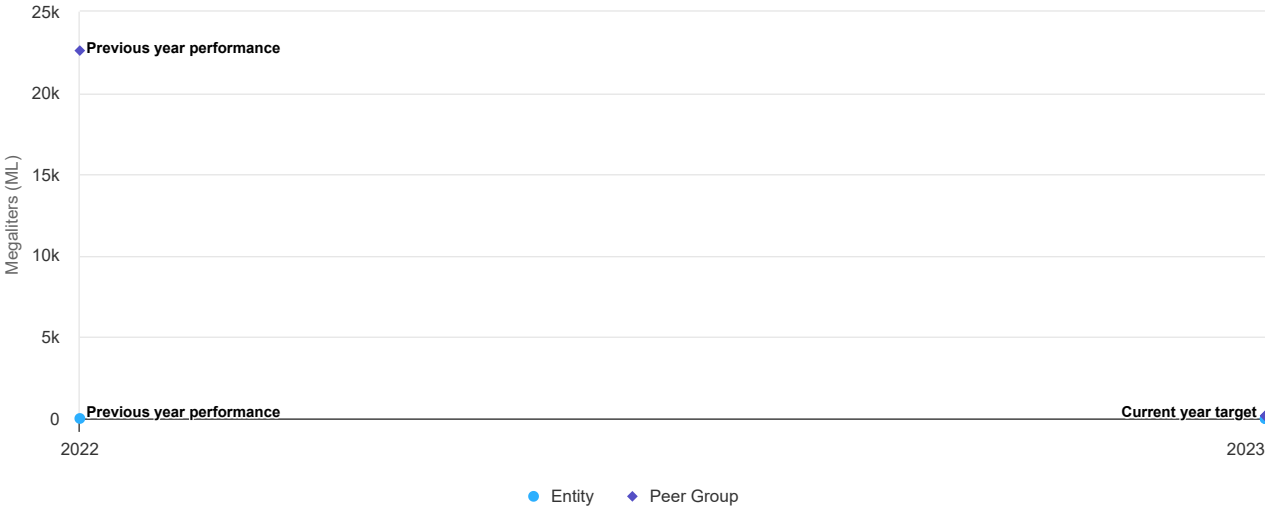
Water inflows/withdrawals

Water withdrawals

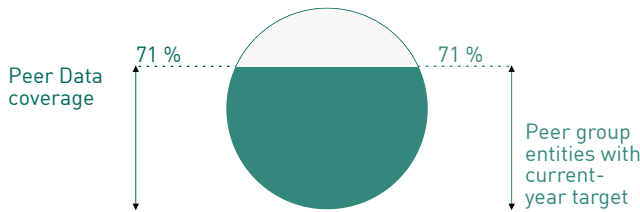
Absolute Performance and Targets



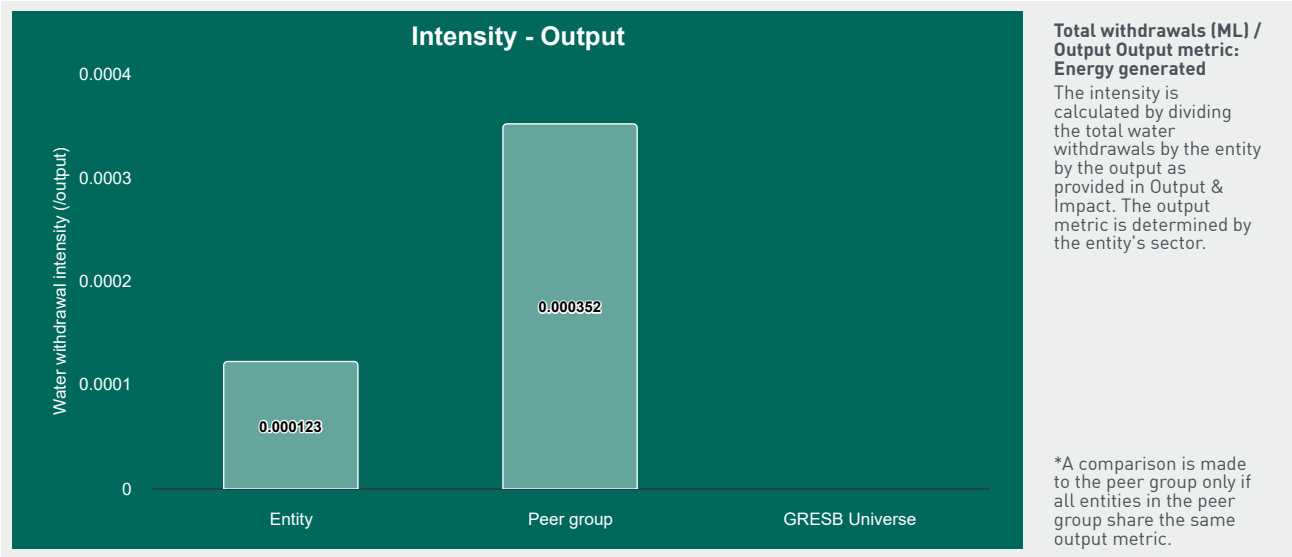
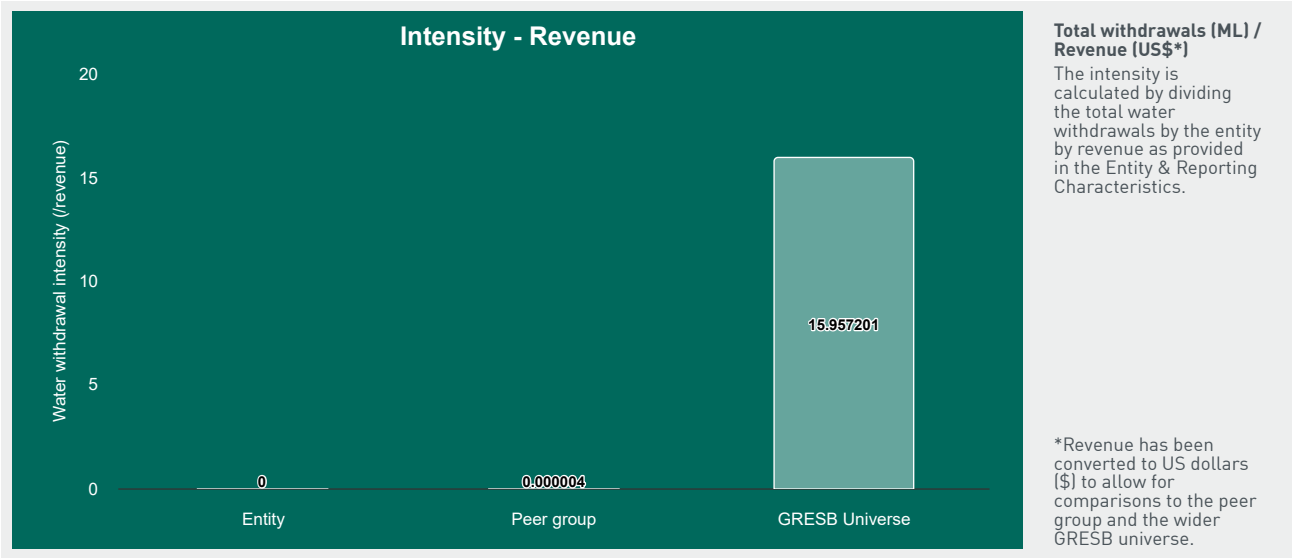
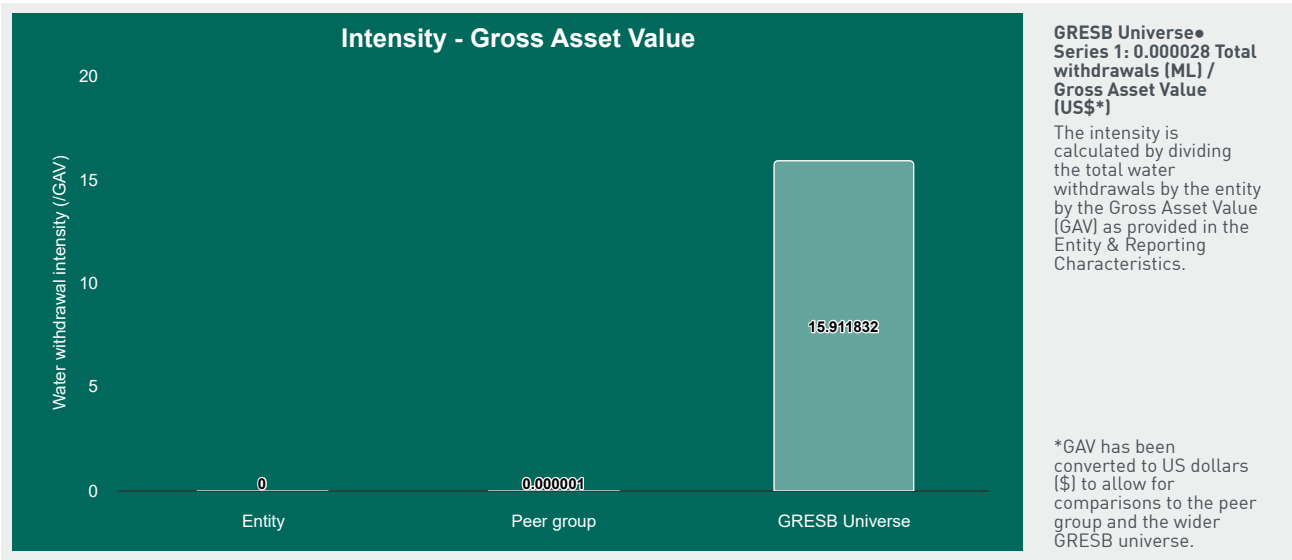
Total water withdrawals



Peer Group Performance Targets



Intensity Performance

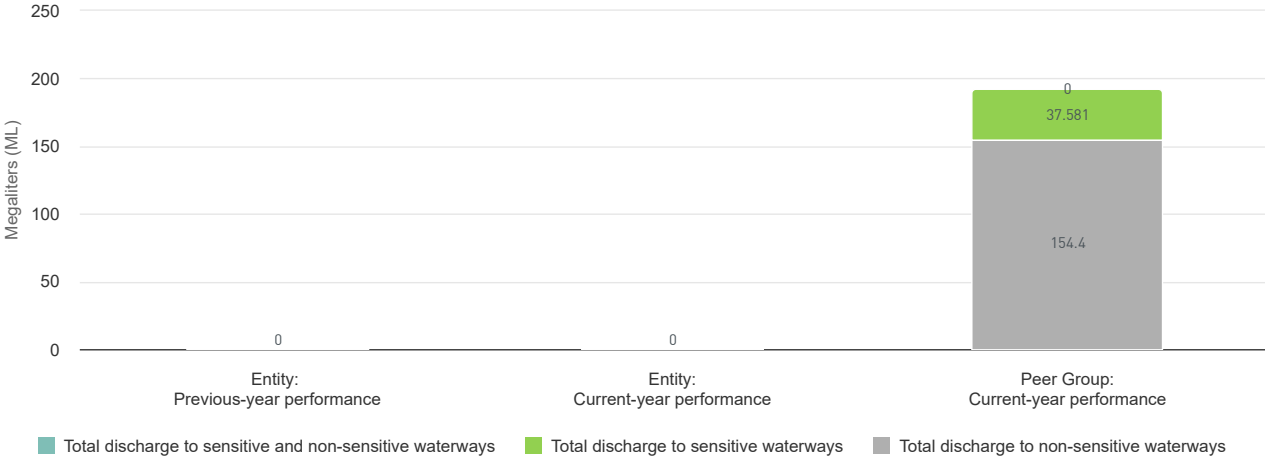


Water outflows/discharge

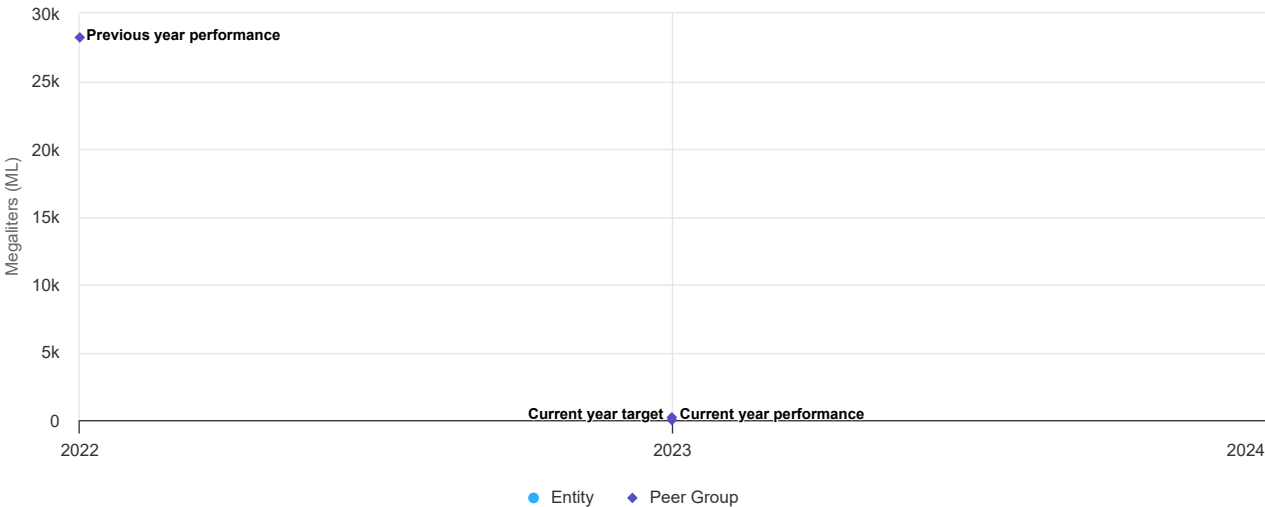
Total discharge to waterways

Absolute Performance and Targets

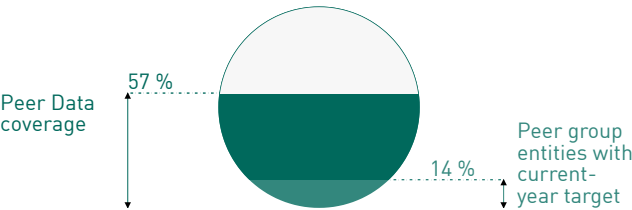
Total Discharge To Waterways: Trends



Total water discharged



Peer Group Performance Targets



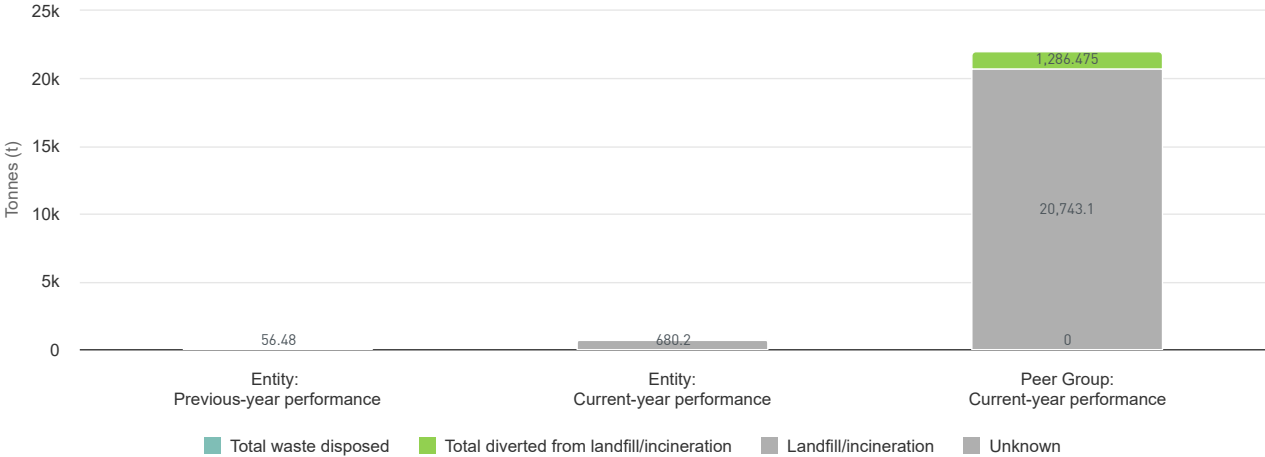
Intensity Performance

Waste

Total waste disposed

Absolute Performance and Targets

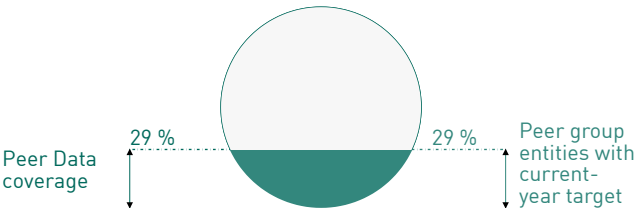
Total Waste Disposed: Trends



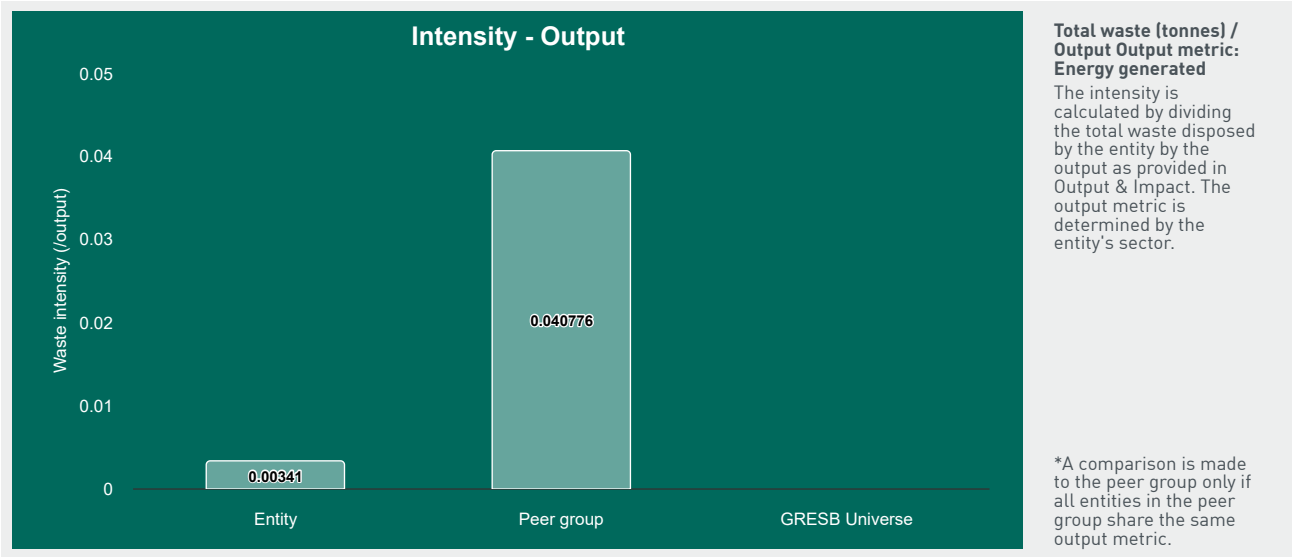
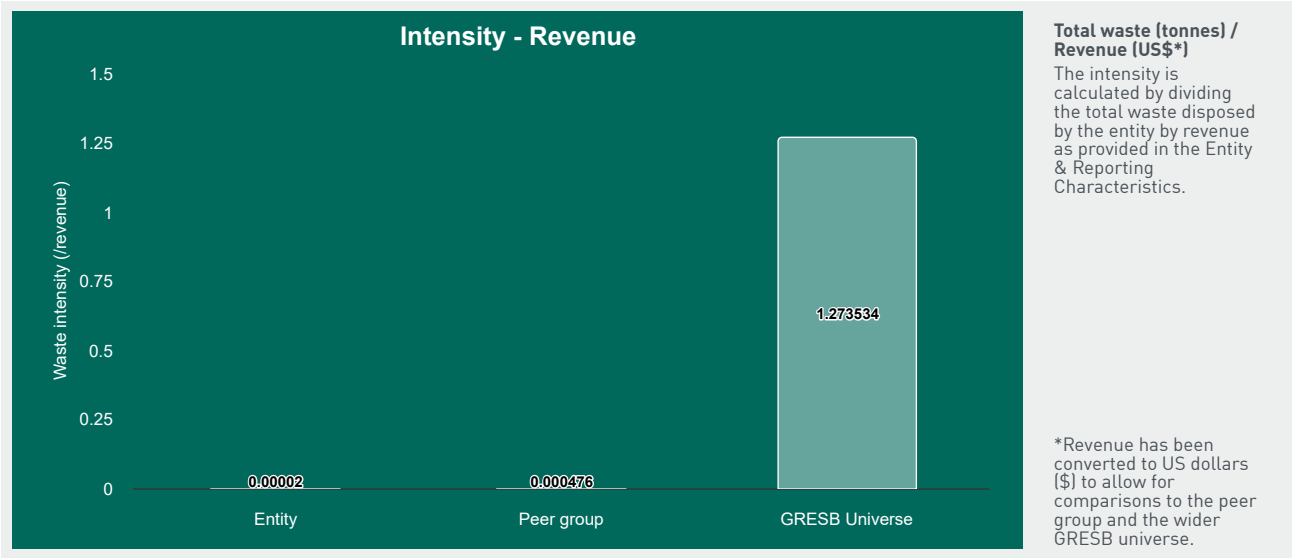
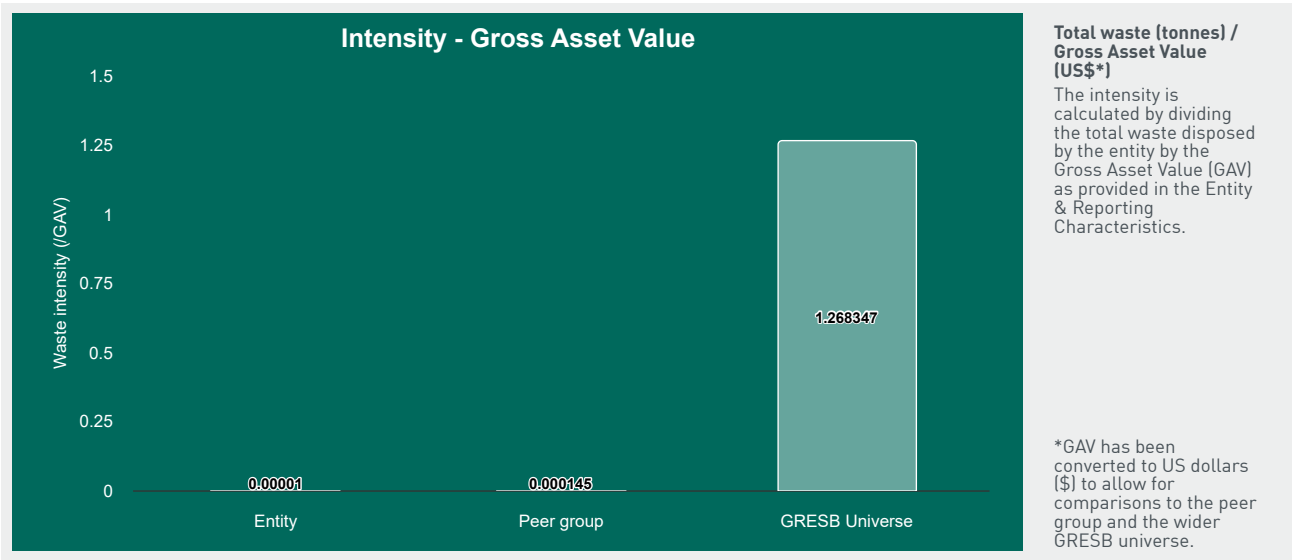
Total waste disposed



Peer Group Performance Targets



Intensity Performance

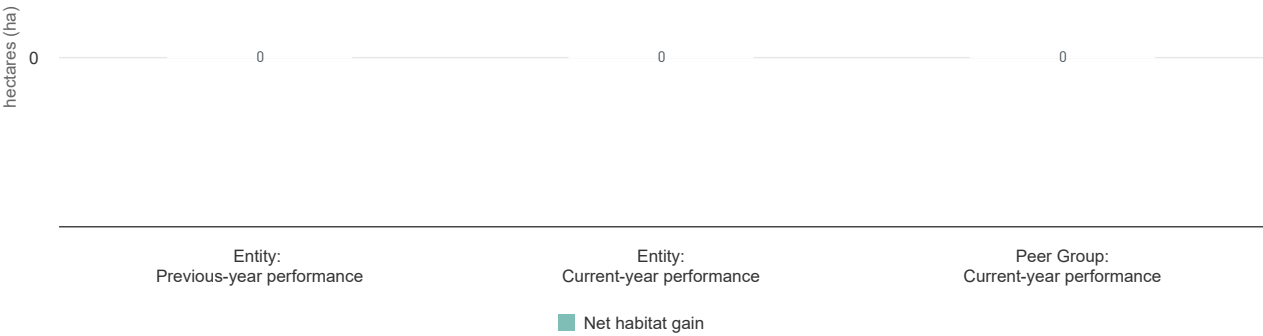


Biodiversity

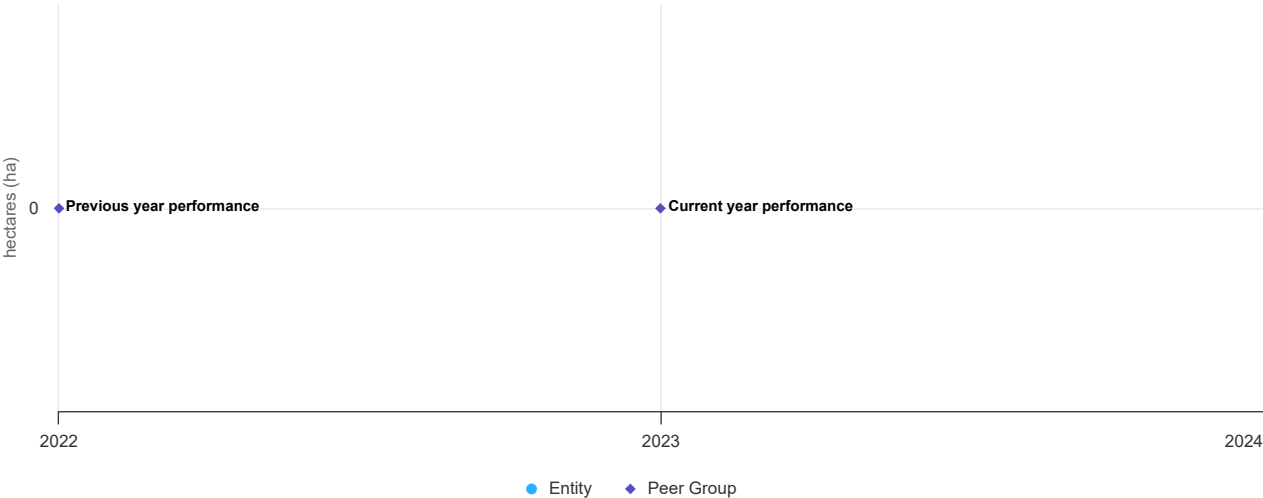
Net habitat gain

Absolute Performance and Targets

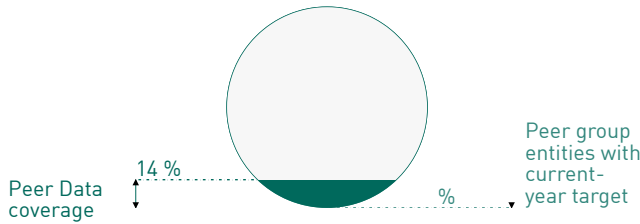
Net habitat gain: Trends



Net habitat gain



Peer Group Performance Targets



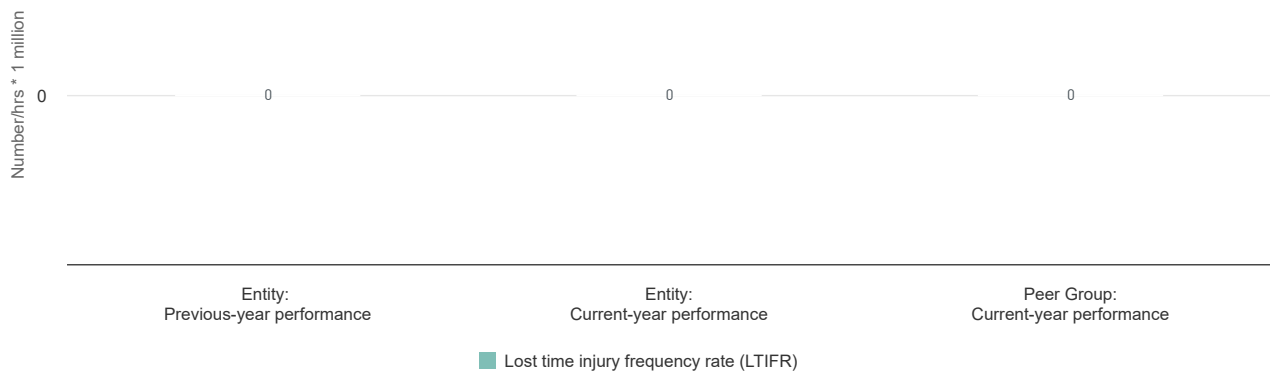
Intensity Performance

Health & Safety: Employees

Lost time injury frequency rate (LTIFR)

Absolute Performance and Targets

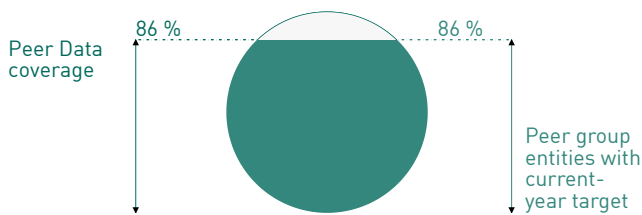
Lost time injury frequency rate (LTIFR): Trends



Lost time injury frequency rate (LTIFR)



Peer Group Performance Targets



Health & Safety: Employees

Total recordable injury frequency rate (TRIFR)

Absolute Performance and Targets

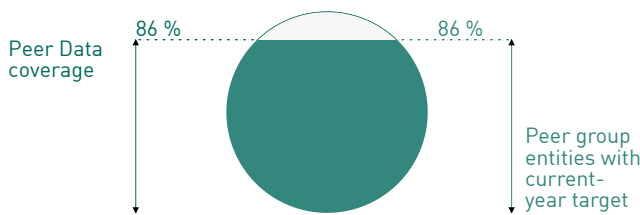
Total recordable injury frequency rate (TRIFR): Trends



Total recordable injury frequency rate (TRIFR)



Peer Group Performance Targets

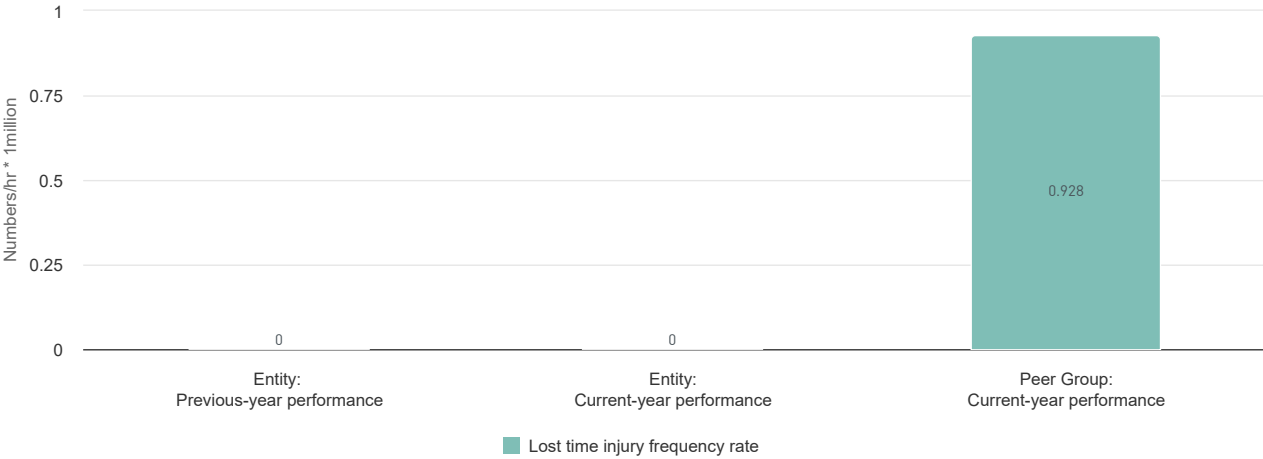


Health & Safety: Contractors

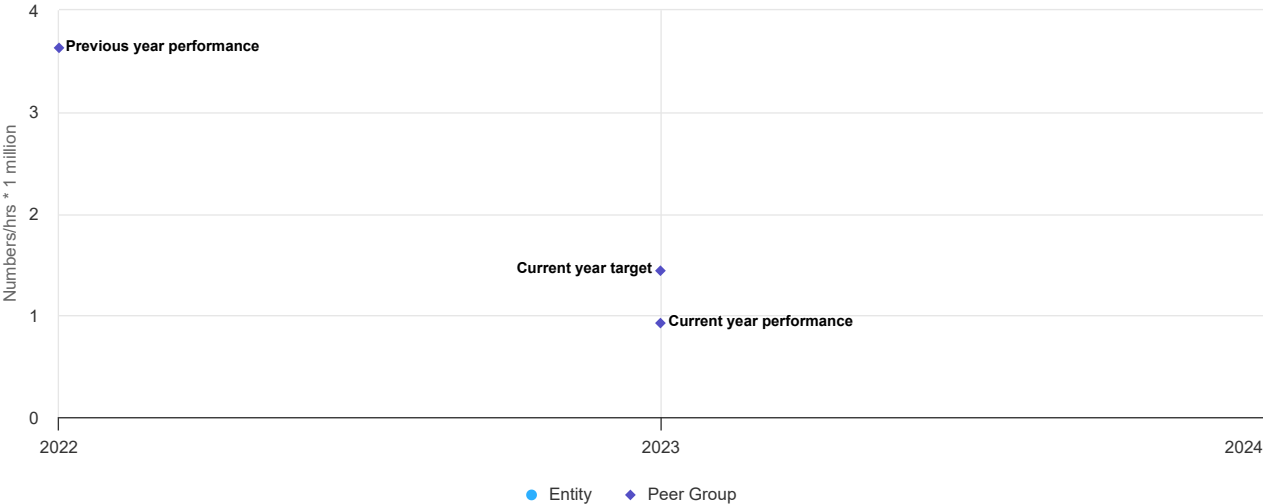
Lost time injury frequency rate

Absolute Performance and Targets

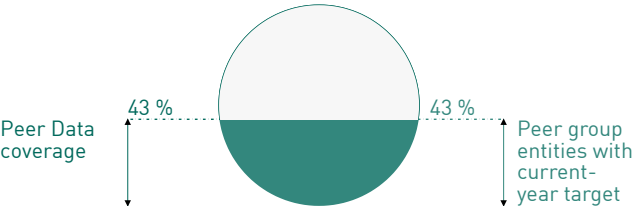
Lost time injury frequency rate: Trends



Lost time injury frequency rate



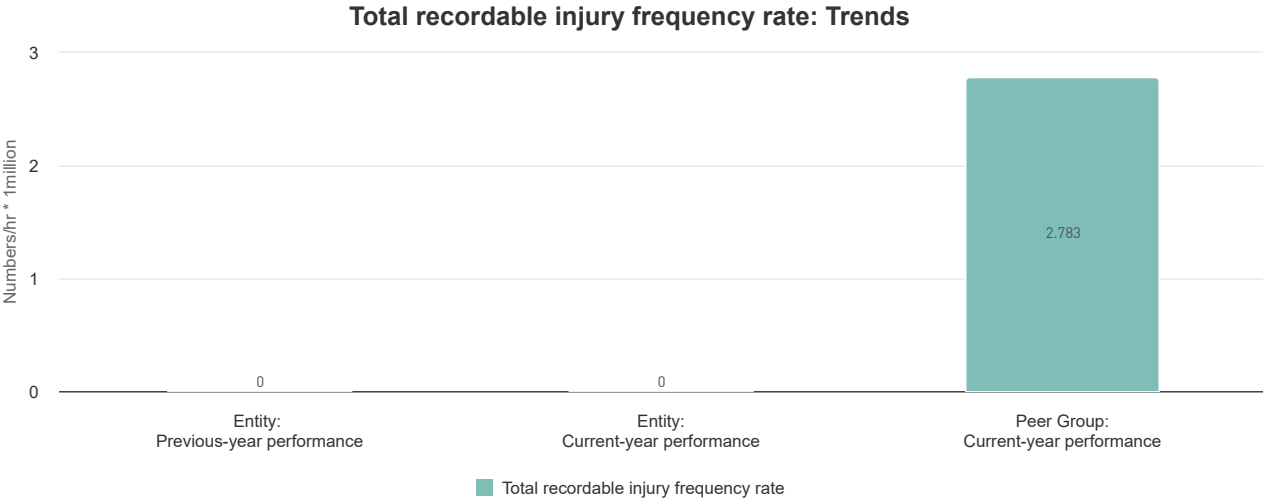
Peer Group Performance Targets



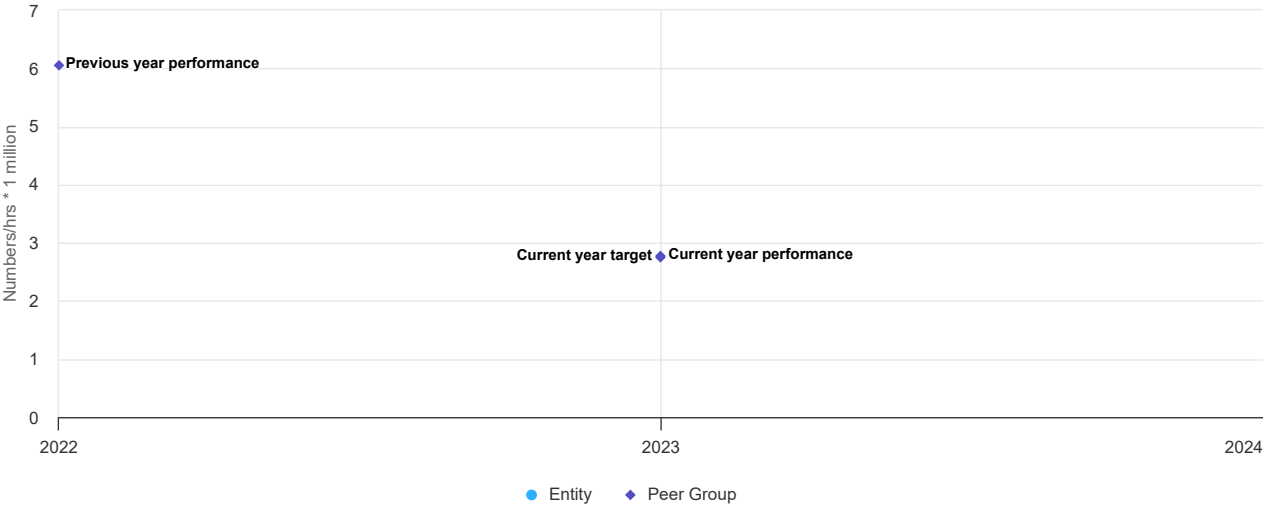
Health & Safety: Contractors

Total recordable injury frequency rate

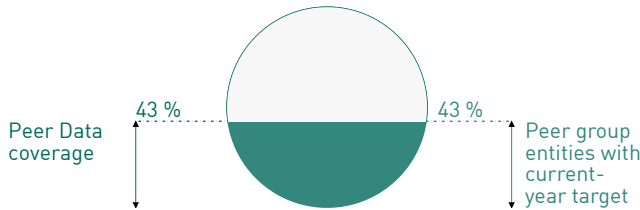
Absolute Performance and Targets



Total recordable injury frequency rate



Peer Group Performance Targets

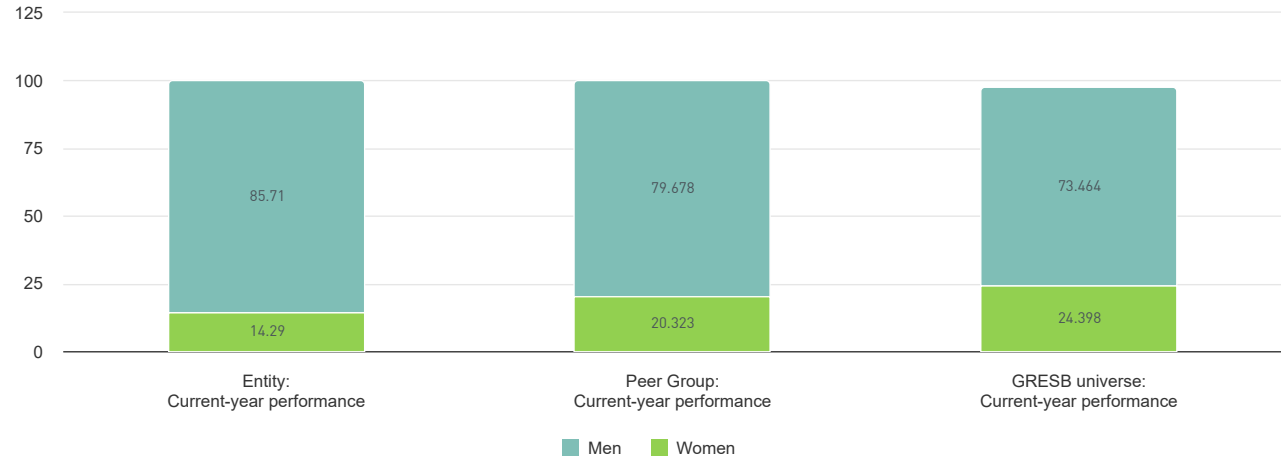


Diversity of governance bodies

Diversity Governance: Trends

Absolute Performance and Targets

Diversity Governance: Trends

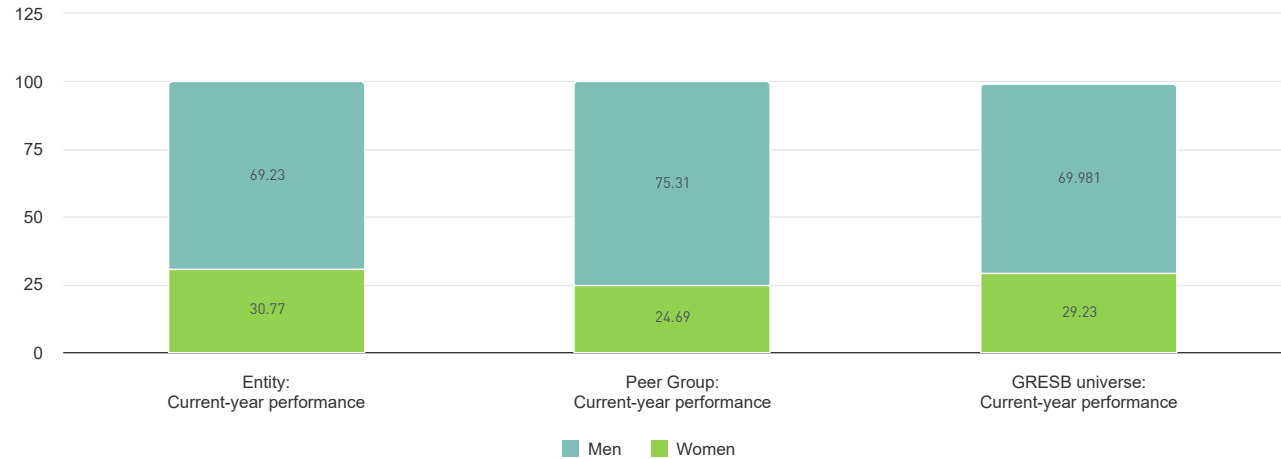


Diversity of all employees

Diversity All Employees: Trends

Absolute Performance and Targets

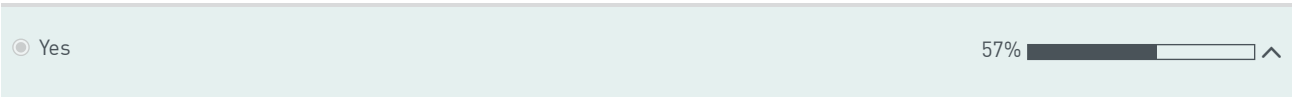
Diversity All Employees: Trends



Implementation

IM1 Not Scored

Implementation of environmental actions



Environmental

Issue Addressed

Energy

Category

Process efficiency

Description

Energyefficiency

Incentive

Voluntary

Impact

Increase energyefficiency

Monetary Impact

Unknown

Status

Planning / design phase

Context

Goal to increase energy efficiency

☐ No



Additional context

[Not provided]

IM2 Not Scored

Implementation of social actions

☒ Yes



Social

Issue Addressed	Health and safety: employees
Category	Training / development
Description	HMS-løftet (Our Health and safety goals)
Incentive	Mandatory
Impact	Its always safe to go to work in our business
Monetary Impact	Unknown
Status	Implementation phase
Context	HMS-løftet (Health and safety goals)
Issue Addressed	Labor standards and working conditions
Category	Policy / management approach
Description	The Norwegian Transparency Act linked to UN Guidelines for multinational companies requires most Norwegian companies to do a due dilligence on sosial aspects in supply chain
Incentive	Mandatory
Impact	Mapping of all suppliers
Monetary Impact	Unknown
Status	Implementation phase
Context	The Norwegian Transparency Act linked to UN Guidelines for multinational companies requires most Norwegian companies to do a due dilligence on sosial aspects in supply chain

No

43%

Additional context

[Not provided]

IM3 Not Scored

Implementation of governance actions

☒ Yes

57%

^

Governance

Issue Addressed

Bribery and corruption

Category

Policy / management approach

Description

New Code of Conduct

Incentive

Mandatory

Impact

Improved control and guidelines

Monetary Impact

Unknown, internal cost

Status

Completed / operational phase

Context

New Code of Conduct

Issue Addressed

Cybersecurity

Category

Training / development

Description

Cybersecurity project, penetration testing and upgrading

Incentive

Mandatory

Impact

Upgrades, schooling of employees etc.

Monetary Impact

unknown, internal and external

Status

Implementation phase

Context

Cybersecurity project

☐ No

43%

Additional context

[Not provided]

Output and Impact

011 Not Scored

Output and impact

Metrics	Activity Metric	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
			2021	2022	2022	2023
Capacity	Maximum energy capacity	MW	N/A	160	160	160
Output	Energy distributed	MWh	243,346	227,323	238,294	251,790
Impact value	Currency	NOK	N/A	368,070,000	236,600,000	324,230,000

Mandatory cells

Output and impact intensities

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
Output intensity [/GAV]	MWh/NOK	0.0002	0.0002	0.0002	0.0002
Output intensity [/revenue]	MWh/NOK	0.0008	0.0006	0.001	0.0008
Impact intensity [/GAV]	NOK/NOK	N/A	0.2726	0.1972	0.2948
Impact intensity [/revenue]	NOK/NOK	N/A	1.0002	1	1
Impact intensity [/output]	NOK/MWh	N/A	1,619.1498	993.73	1,287.7

Does the entity's data reported above cover all, and only, the facilities (as reported in RC3) and activities (RC4) for the entire reporting year (EC4)? (for reporting purposes only)

Yes

86%

No

14%

Additional context

[Not provided]

Energy

EN1 Points: 19.04/19.04

Reporting on energy performance

Yes

100%

Has the entity imported or purchased energy?

☒ Yes
100%  ^

Energy imported/purchased

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
Biofuels	MWh	229,562	221,054	205,000	235,000
Renewable hydrogen	MWh	0	0	0	0
Waste (non-biomass)	MWh	0	0	0	0
Renewable electricity	MWh	40,381	28,194	43,350	36,000
Renewable steam, heating and cooling	MWh	0	5,245	7,884	4,450
Coal	MWh	0	0	0	0
Diesel	MWh	0	0	0	0
LPG, butane or propane	MWh	0	0	0	0
Motor gasoline	MWh	0	91	100	75
Natural gas	MWh	0	0	0	0
Non-renewable hydrogen	MWh	0	0	0	0
Non-renewable light fuel oil	MWh	N/A	960	1,200	1,412
Non-renewable electricity	MWh	0	0	0	0
Non-renewable steam, heating and cooling	MWh	0	0	0	0
Total energy imported / purchased	MWh	270,738	255,544	257,534	276,937
% Renewable energy imported / purchased	%	99.7064	99.5887	99.4952	99.4631
Benchmark group average (Total energy imported / purchased)	MWh	678,119.3833	557,962.1429	659,395.6	N/A
Benchmark group average (% Renewable energy imported / purchased)	%	62.7518	56.5383	55.6463	N/A

☐ Mandatory cells

☐ No
0% 

Has the entity generated energy onsite?

☒ Yes
43%  ^

Energy generated from non-combustible sources

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
Biofuels (produced onsite)	MWh	0	0	0	0
Geothermal	MWh	0	30,996	31,480	34,156
Hydro-electric	MWh	0	0	0	0
Solar	MWh	3,833	4,045	3,800	3,800
Wind	MWh	0	0	0	0

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
NA	MWh	N/A	N/A	N/A	N/A
Nuclear	MWh	0	0	0	0
Total energy generated onsite	MWh	38,994	35,041	35,280	37,956
Benchmark group average (Total energy generated onsite)	MWh	94,366.0667	120,822	124,026	N/A

Mandatory cells

No

57%

Has the entity exported or sold energy?

Yes

100%

Energy exported/sold

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
Biofuels	MWh	0	0	0	0
Renewable hydrogen	MWh	0	0	0	0
Renewable electricity	MWh	0	0	0	0
Renewable steam, heating and cooling	MWh	243,346	226,647	237,094	250,590
Coal	MWh	0	0	0	0
Diesel	MWh	0	0	0	0
LPG, butane or propane	MWh	0	0	0	0
Motor gasoline	MWh	0	0	0	0
Natural gas	MWh	0	0	0	0
Non-renewable hydrogen	MWh	0	0	0	0
NA	MWh	N/A	N/A	N/A	N/A
Non-renewable electricity	MWh	0	0	0	0
Non-renewable steam, heating and cooling	MWh	0	676	1,000	1,200
Total energy exported / sold	MWh	244,637	227,323	238,094	251,790
% Renewable energy exported / sold	%	99.4723	99.7026	99.58	99.5234
Benchmark group average (Total energy exported / sold)	MWh	536,503.1633	439,196.2857	543,668.5	N/A
Benchmark group average (% Renewable energy exported / sold)	%	74.058	69.3162	67.3276	N/A

Mandatory cells

Scored cells for 'Power Generation x-Renewables' or 'Renewable Power' sectors

No

0%

Energy consumed

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
Renewable energy consumed	MWh	30,430	62,887	54,420	62,816
Non-renewable energy consumed	MWh	34,665	375	300	287
Total energy consumed	MWh	65,095	63,262	54,720	63,103
% Renewable energy consumed	%	46.7471	99.4072	99.4518	99.5452
Benchmark group average (Total energy consumed)	MWh	188,799.2533	170,546.7143	170,547	N/A
Benchmark group average (% Renewable energy consumed)	%	54.3776	61.473	67.3364	N/A

Scored cells for all other sectors

Energy intensities

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
Energy consumption intensity (/GAV)	MWh/NOK	0	0	0	0.0001
Energy consumption intensity (/revenue)	MWh/NOK	0.0002	0.0002	0.0002	0.0002
Energy consumption intensity (/output)	MWh/MWh	0.2675	0.2783	0.2298	0.2506
Energy export intensity (/GAV)	MWh/NOK	0.0002	0.0002	0.0002	0.0002
Energy export intensity (/revenue)	MWh/NOK	0.0009	0.0006	0.001	0.0008
Energy export intensity (/output)	MWh/MWh	1.0053	1	1	1

Has the data reported above been reviewed by an independent third party?

☐ Yes

43%

☒ No

57%

Does the entity's data reported above cover all, and only, the facilities (as reported in RC3) and activities (RC4) for the entire reporting year (EC4)? (for reporting purposes only)

☒ Yes

86%

☐ No

14%

☐ No

0%

Additional context

[Not provided]

Greenhouse Gas Emissions

GH1 Points: 9.52/9.52

Reporting on greenhouse gas emissions

☒ Yes

100%

Total greenhouse gas emissions

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
Emissions from combustion of fuels	tCO ₂ e	2,946	7	7.35	7.7
Process emissions	tCO ₂ e	0	1,982	2,081.1	2,180.2
Fugitive emissions	tCO ₂ e	0	0	0	0
Total scope 1	tCO ₂ e	2,946	1,989	2,088.45	2,187.9
Scope 2	tCO ₂ e	0	0	0	0
Total Scope 1 + 2	tCO ₂ e	2,946	1,989	2,088.45	2,187.9
Scope 3	tCO ₂ e	2,546.6	2,483.3	2,483.2	2,408.704
Total Scope 1, 2 + 3	tCO ₂ e	5,492.6	4,472.3	4,571.65	4,596.604
On-site offsets	tCO ₂ e	0	0	0	0
Offsets purchased	tCO ₂ e	0	0	0	0
Net GHG emissions (Scope 1 + 2)	tCO ₂ e	2,946	1,989	2,088.45	2,187.9
Net GHG emissions (Scope 1, 2 + 3)	tCO ₂ e	5,492.6	4,472.3	4,571.65	4,596.604
Emissions avoided* (renew, energy export)	tCO ₂ e	0	86,000	90,000	95,000
Benchmark group average (Total Scope 1 + 2)	tCO ₂ e	6,982,392.05	47,743.1857	58,987.49	N/A
Benchmark group average (Net GHG emissions (Scope 1 + 2))	tCO ₂ e	6,982,385.7167	39,689.9	40,924.6786	N/A

Mandatory cells Scored cells for all other sectors Scored cells for Renewable Power sectors

Can the entity report on scope 3 greenhouse gas emissions?

☒ Yes

71%

Scope 3 greenhouse gas emissions

Metrics	Units	Previous-year performance	Reporting-year performance
		2021	2022
Purchased goods and services	tCO ₂ e	563	4.2
Capital goods	tCO ₂ e	N/A	N/A
Fuel- and energy-related activities	tCO ₂ e	1,976	767
Upstream transportation & distribution	tCO ₂ e	N/A	1,710
Waste generated in operations	tCO ₂ e	N/A	N/A
Business travel	tCO ₂ e	7.6	1.05
Employee commuting	tCO ₂ e	N/A	1.05

Metrics	Units	Previous-year performance	Reporting-year performance
		2021	2022
Upstream leased assets	tCO ₂ e	N/A	N/A
Downstream transportation & distribution	tCO ₂ e	N/A	N/A
Processing of sold products	tCO ₂ e	N/A	N/A
Use of sold products	tCO ₂ e	N/A	N/A
End-of-life treatment of sold products	tCO ₂ e	N/A	N/A
Downstream leased assets	tCO ₂ e	N/A	N/A
Franchises	tCO ₂ e	N/A	N/A
Investments	tCO ₂ e	N/A	N/A
Total Scope 3 emissions	tCO ₂ e	2,546.6	2,483.3
Benchmark group average (Total Scope 3 emissions)	tCO ₂ e	509.32	20,563.458

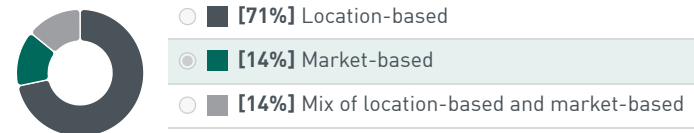
☐ No

29%

Greenhouse gas emissions intensities

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
Gross emissions intensity (/GAV)	tCO ₂ e/NOK	0	0	0	0
Gross emissions intensity (/revenue)	tCO ₂ e/NOK	0	0	0	0
Gross emissions intensity (/output)	tCO ₂ e/MWh	0.0121	0.0088	0.0088	0.0087
Net emissions intensity (/GAV)	tCO ₂ e/NOK	0	0	0	0
Net emissions intensity (/revenue)	tCO ₂ e/NOK	0	0	0	0
Net emissions intensity (/output)	tCO ₂ e/MWh	0.0121	0.0088	0.0088	0.0087

Indicate which of the following approaches was used to calculate the scope 2 emissions reported above:



Has the data reported above been reviewed by an independent third party?

☒ Yes

71%

☒ Externally checked

43%

☐ Externally verified

29%

☐ Externally assured

29%

Applicable evidence

Evidence provided (but not shared with investors)

☐ No

29%

Does the entity have a GHG emissions reduction target aligned with Net Zero?

☒ Yes

100%

Target baseline year: 2019

Target end year: 2035

Select the scope of the Net Zero target:

☐ Scope 1+2 (location-based)

14%

☐ Scope 1+2 (market-based)

43%

☐ Scope 1+2 (location-based) + Scope 3

29%

☒ Scope 1+2 (market-based) + Scope 3

14%

Is the target aligned with a Net Zero target-setting framework?

☐ Yes

29%

☒ No

71%

Is the target science-based?

☐ [43%] Yes

☒ [57%] No

Is the target validated by a third party?

☐ Yes

14%

☒ No

86%

Does the Net Zero target include an interim target?

☐ Yes

57%

☒ No

43%

Is the target publicly communicated?


☐ Yes

57%

☒ No

43%

Explain the methodology used to establish the target and communicate the entity’s plans/intentions to achieve it (e.g. energy efficiency, renewable energy generation and/or procurement, carbon offsets, anticipated budgets associated with decarbonizing assets, etc.) (maximum 500 words)

 We have only just adopted the goal.

☐ No

0%

Does the entity's data reported above cover all, and only, the facilities (as reported in RC3) and activities (RC4) for the entire reporting year (EC4)? (for reporting purposes only)

☒ Yes

57%


☐ No

43%

☐ No

0%

Additional context

 We are working on an GHG emissions reduction target aligned with Net Zero and will have this ready by the end of 2023. Scope 1 emissions are mainly from the combustion of wood chips and biooil, and the sulphur and methane emissions linked to uncomplete combustion. There will never be a 100 % clean combustion without CCS-technology when use of biofuels/ wood chips, and this process will therefore allways lead to emissions. Scope 2 emissions are 0 because we buy guarantees of origin for all of our electricity, and therefore use the market based approach. Scope 3 emissions are mainly from production and transport of wood chips and biooil, as well as production and mounting of district heating pipes.

Air Pollution

AP1 Points: 9.52/9.52

Reporting on air pollution

☒ Yes

86%

^

Air pollution

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
SO _x	kg	N/A	5,780	6,000	6,358
NO _x	kg	92,131	83,376	85,000	90,000
PM2.5	kg	N/A	7,314	7,500	8,045
PM10	kg	N/A	0	0	0
Ozone (O ₃)	kg	N/A	0	0	0
Lead (Pb)	kg	N/A	0	0	0
Mercury (Hg)	kg	N/A	0	0	0
Ozone-depleting substances (ODS)	kg	N/A	0	0	0
Non-compliances	Number	0	0	0	0
Benchmark group average (Non-compliances)	Number	2.8	6	0.8333	N/A

Mandatory cells Scored cells for all other sectors

Has the data reported above been reviewed by an independent third party?

☒ Yes

43%

☒ Externally checked

43%

☐ Externally verified

0%

☐ Externally assured

0%

Applicable evidence

Evidence provided (but not shared with investors)

☐ No

43%

Does the entity’s data reported above cover all, and only, the facilities (as reported in RC3) and activities (RC4) for the entire reporting year (EC4)? (for reporting purposes only)

☒ Yes

86%

☐ No

0%

☐ No

14%

Additional context

 NOx, SOx and PM 2.5 emissions are mainly emitted during combustion.

Water

WT1 Points: 0/0

Reporting on water inflows/withdrawals

☒ Yes

71%

Water inflows/withdrawals

		Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
Metrics	Units	2021	2022	2022	2023
Groundwater	Megaliters (ML)	0	0	0	0
Rainwater	Megaliters (ML)	0	0	0	0
Seawater / brackish water	Megaliters (ML)	0	0	0	0
Surface water	Megaliters (ML)	0	0	0	0
Produced water	Megaliters (ML)	0	0	0	0
Third-party non-potable water	Megaliters (ML)	0	0	0	0

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
Third-party potable water	Megaliters (ML)	25	27.9	25	25
Total water withdrawals	Megaliters (ML)	25	27.9	25	25
% Potable water	%	100	100	100	100
Total HWS withdrawals	Megaliters (ML)	0	0	0	0
Benchmark group average (Third-party potable water)	Megaliters (ML)	88.7425	100.78	72	N/A
Benchmark group average (Total water withdrawals)	Megaliters (ML)	22,619.274	180.7852	155.8052	N/A

Mandatory cells Scored cells for all other sectors

Water withdrawal intensities

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
Water withdrawal intensity (/GAV)	Megaliters/NOK	0	0	0	0
Water withdrawal intensity (/revenue)	Megaliters/NOK	0	0	0	0
Water withdrawal intensity (/output)	Megaliters/MWh	0.0001	0.0001	0.0001	0.0001

Has the entity’s water withdrawal data been reviewed by an independent third party?

☐ Yes

14%

☒ No

57%

Does the entity’s data reported above cover all, and only, the facilities (as reported in RC3) and activities (RC4) for the entire reporting year (EC4)? (for reporting purposes only)

☒ Yes

71%

☐ No

0%

☐ No

29%

Additional context

[Not provided]

WT2 Points: 0/0

Reporting on water outflows/discharges

☐ Yes

57%

No

43%

Additional context

[Not provided]

Waste

WS1 Points: 0/0

Reporting on waste generation and disposal

Yes

29%

Generation/import

		Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
Metrics	Units	2021	2022	2022	2023
Hazardous	Tonnes (t)	13.61	26	25	26
Non-hazardous	Tonnes (t)	41.48	0	0	0

Mandatory cells

Disposal/export

		Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
Metrics	Units	2021	2022	2022	2023
Re-use	Tonnes (t)	0	0	0	0
Recycling	Tonnes (t)	41.18	94.95	90	90
Composting	Tonnes (t)	0	0	0	0
Waste-to-energy	Tonnes (t)	0	0	0	0
Incineration	Tonnes (t)	15.3	14.2	10	10
Landfill	Tonnes (t)	0	666	650	800
Unknown	Tonnes (t)	0	0	0	0
Total waste disposed	Tonnes (t)	56.48	775.15	750	900
Total diverted from landfill/incineration	%	72.9108	12.2492	12	10
Benchmark group average (Total waste disposed)	Tonnes (t)	9,300.74	22,029.575	18,269.5	N/A
Benchmark group average (Total diverted from landfill/incineration)	%	42.643	8.9871	9.5	N/A

Mandatory cells Scored cells for all other sectors

Waste intensities

Metrics	Units	Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
		2021	2022	2022	2023
Waste intensity (/GAV)	Tonnes/NOK	0	0	0	0
Waste intensity (/revenue)	Tonnes/NOK	0	0	0	0
Waste intensity (/output)	Tonnes/MWh	0.0002	0.0034	0.0032	0.0036

Has the data reported above been reviewed by an independent third party?

☒ Yes

29%

^

☒ Externally checked

29%

☐ Externally verified

0%

☐ Externally assured

0%

Applicable evidence

Evidence provided (but not shared with investors)

☐ No

0%

Does the entity’s data reported above cover all, and only, the facilities (as reported in RC3) and activities (RC4) for the entire reporting year (EC4)? (for reporting purposes only)

☒ Yes

29%

☐ No

0%

☐ No

71%

Additional context

[Not provided]

Biodiversity & Habitat

BI1 Points: 0/0

Reporting on biodiversity and habitat

☐ Yes

14%

☒ No

86%

Additional context

[Not provided]

Health & Safety

HS1 Points: 9.52/9.52

Reporting on health and safety performance: employees

Yes

86%

Employees

		Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
Metrics	Units	2021	2022	2022	2023
Fatalities	Number	0	0	0	0
Lost time injuries	Number	0	0	0	0
Total recordable injuries	Number	0	0	0	0
Near miss incidents	Number	1	0	0	0
Hours worked	Number	20,812	25,436	25,000	27,000

Mandatory cells

Employee intensities

		Previous-year performance	Reporting-year performance	Reporting-year target	Future-year target
Metrics	Units	2021	2022	2022	2023
Lost time injury frequency rate (LTIFR)	Number/hrs * 1 million	0	0	0	0
Total recordable injury frequency rate (TRIFR)	Number/hrs * 1 million	0	0	0	0
Benchmark group average (Lost time injury frequency rate (LTIFR))	Number/hrs * 1 million	0	0	0.9033	N/A
Benchmark group average (Total recordable injury frequency rate (TRIFR))	Number/hrs * 1 million	1.3369	0	1.5633	N/A

Scored cells for all other sectors

Has the data reported above been reviewed by an independent third party?

Yes

14%

No

71%

Does the entity's data reported above cover all, and only, the facilities (as reported in RC3) and activities (RC4) for the entire reporting year (EC4)? (for reporting purposes only)

Yes

86%

No

0%

☐

No

14%

Additional context

[Not provided]

HS2 Points: 0/0

Reporting on health and safety performance: contractors

☐

Yes


43%

☒

No

57%

Additional context

 We can not report a complete report on hours worked for contractors due to uncertainty of what we can define as contractors in this case.

HS3 Points: 0/0

Reporting on health and safety performance: users

☐

Yes

14%

☒

No

86%

Additional context

[Not provided]

HS4 Points: 0/0

Reporting on health and safety performance: community

☐

Yes

29%

☒

No

71%

Additional context

[Not provided]

Employees

EM1 Points: 0/0

Reporting on employee engagement

☒ Yes

57%

Does the entity provide training and development for employees?

☒ Yes

57%

Average amount spent per FTE on training and development (using the currency as given in RC1): 4500

Percentage of employees who received professional training in the reporting year: 50%

Percentage of employees who received ESG-related training in the reporting year: 100%

The ESG-related training focuses on the following elements (multiple answers possible)

☒ Environmental issues

57%

☐ Social issues

43%

☐ Governance issues

43%

☐ No

0%

Has the entity undertaken employee satisfaction surveys within the last three years?

☒ Yes

57%

The survey is undertaken (multiple answers possible):

☐ Internally

0%

☒ By an independent third party

57%

Percentage of employees covered: 100%

Survey response rate: 93%

Does the survey include quantitative metrics?

☒ Yes

57%

Metrics include:

☐ Net Promoter Score

29%

☒ Overall satisfaction score

57%

☐ Other

14%

☐ No

0%

☐ No

0%

Does the entity’s data reported above cover all, and only, the facilities (as reported in RC3) and activities (RC4) for the entire reporting year (EC4)? (for reporting purposes only)

☒ Yes

57%


☐ No

0%

☐ No

43%

Additional context

 The entity provide training and development for its employees, but we have not measured "Average amount spent per FTE on training and development", "Percentage of employees who received professional training in the reporting year".

EM2 Points: 0/0

Reporting on inclusion and diversity

☒ Yes

57% ^

☒ Diversity of the entity's governance bodies

57% ^

Select all diversity metrics (multiple answers possible)

☐ Age group distribution

14%

☐ Board tenure

14%

☐ Gender pay gap

14%

☒ Gender ratio

Women: 14.29%
Men: 85.71%

57%

☐ International background

29%

☐ Racial diversity

14%

☐ Socioeconomic background

14%

☒ Diversity of the entity's employees

57% ^

Select all diversity metrics (multiple answers possible)

☐ Age group distribution

29%

☒ Gender pay gap

18.65%

29%

☒ Gender ratio

Women: 30.77%
Men: 69.23%


57%

<input type="checkbox"/> International background	29% <div></div>
<input type="checkbox"/> Racial diversity	14% <div></div>
<input type="checkbox"/> Socioeconomic background	14% <div></div>

Does the entity’s data reported above cover all, and only, the facilities (as reported in RC3) and activities (RC4) for the entire reporting year (EC4)? (for reporting purposes only)

<input checked="" type="radio"/> Yes	57% <div></div>
<input type="radio"/> No	0% <div></div>
<input type="radio"/> No	43% <div></div>

Additional context

 Gender pay gap is 18,65 % higher for female employees.

Customer

CU1 Points: 9.52/9.52

Customer satisfaction monitoring

<input checked="" type="radio"/> Yes	86% <div></div> ^
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The survey is undertaken (multiple answers possible):

<input type="checkbox"/> Internally	14% <div></div>
<input checked="" type="checkbox"/> By an independent third party	86% <div></div>
Percentage of customers covered: 100%	
Survey response rate: 22%	

Does the survey include quantitative metrics?

<input checked="" type="radio"/> Yes	86% <div></div> ^
--------------------------------------	-------------------

Metrics include (multiple answers possible)

<input type="checkbox"/> Net Promoter Score	71% <div></div>
<input checked="" type="checkbox"/> Overall satisfaction score	86% <div></div>
<input checked="" type="checkbox"/> Satisfaction with communication	71% <div></div>
<input checked="" type="checkbox"/> Satisfaction with responsiveness	57% <div></div>

<input checked="" type="checkbox"/> Satisfaction with asset management	43%	<div><div></div></div>
<input checked="" type="checkbox"/> Understanding customer needs	71%	<div><div></div></div>
<input checked="" type="checkbox"/> Value for money	57%	<div><div></div></div>

☐ Other

14%

☐ No

0%

Does the entity’s data reported above cover all, and only, the facilities (as reported in RC3) and activities (RC4) for the entire reporting year (EC4)? (for reporting purposes only)

☒ Yes

71%

☐ No

14%

☐ No

14%

Additional context

 We will conduct a new customer survey in 2023.

Certifications & Awards

CA1 Points: 2.88/2.88

Infrastructure certifications

☒ Yes

86%

^

List certifications achieved

Award name	Date of award	scheme	phase
Green Finance framework second party opinion	07.12.2020	CICERO Shades of Green	Operations

Applicable evidence

Evidence provided (but not shared with investors)

[ACCEPTED]

☐ No

14%

Additional context

[Not provided]

CA2 Not Scored

Awards for ESG-related actions, performance, or achievements

☒ Yes

29%

^

Information about third-party awards

Award name	Date of award	Organization Issuing award	Basis for award
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☐ No

71%

Additional context

Infranode pris?

GRESB Partners

Global Partners



Premier Partners



Partners

